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Anthropic: Claude and Claude Code

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Anthropic Claude Enterprise adds enterprise-level security, enhanced privacy, and data agreements to Claude, Anthropic's generative AI assistant, ensuring that it can be leveraged responsibly with University data. **No data entered in Penn's Anthropic Enterprise workspace is used for training Anthropic's models.**



Claude Enterprise is offered alongside Wharton's existing **ChatGPT Edu** workspace — it does not replace it.

Claude Enterprise also features:

- Access to Anthropic's Claude models, including Haiku, Sonnet, and Opus
- Claude Code, Anthropic's agentic coding tool

Before you start:

Eligibility and ordering details for Wharton community members are still being finalized. More information will be forthcoming — please check back for updates.

No moderate, moderate PII/FERPA, or High risk data should be uploaded to any Claude workspace outside a Penn/Wharton-approved enterprise offering. If you have any questions about this, please contact our Information Security Office. Refer to the Security and Data section for more information.

Claude Enterprise Benefits

The feature set for Penn's Anthropic Enterprise offering is still being finalized. Our goal is to align the offering with what people have come to expect from personal Claude accounts. One known difference at launch: Claude Cowork will be disabled out of the gate, though work is ongoing to determine how that feature can be enabled more broadly.

Enhanced Privacy

Data entered into Penn's Anthropic Enterprise workspace is never used by Anthropic to train its AI models. This means some University confidential data can be used with Claude Enterprise. Please see the "Security and Data" section below for more information.

Models

Claude Enterprise accounts have access to Anthropic's Claude models. You can switch between models with a single click, choosing the model best suited to the task at hand:

- **Haiku** is the fastest and least expensive model, best for quick, simple requests.
- **Sonnet** is the strongest all-around choice for most day-to-day work, and is the default model.

- **Opus** is the most capable model, but also the most expensive per message — something to keep in mind if you are watching a usage allocation.

License Levels

Penn offers two Claude Enterprise service levels: Standard and Premium. Pricing, message allowances, and API allocations are managed by ISC under the University's contract with Anthropic — see [Penn ISC's Anthropic Enterprise FAQ](#) for current details and limits.

Claude Code Desktop App

Claude Code, Anthropic's agentic coding tool, is included with Claude Enterprise. Additional Anthropic tools (Claude for Science, Design, etc.) are not currently available as part of Penn's Claude Enterprise license.

Downloading and Logging In

These steps walk through downloading the Claude desktop app and signing in with YourPennKey@upenn.edu.

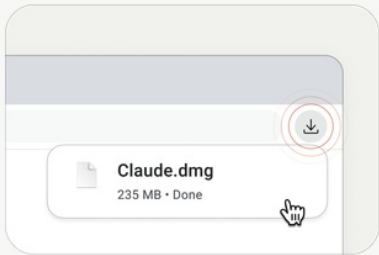
1. Download the app

Go to the [Claude download page](#) and click **Install and open the app**. If the download doesn't start automatically, use the [download manually](#) link.

- **Step 1 – Open:** Open the Claude installer file from your Downloads.
- **Step 2 – Install:**
 - **Mac:** Drag and drop the Claude app into your Applications folder.
 - **Windows:** Proceed through the installer wizard. You may be prompted for your Windows admin credentials.
- **Step 3 – Launch:** Open Claude from your Applications folder or Launchpad.

Install and open the app

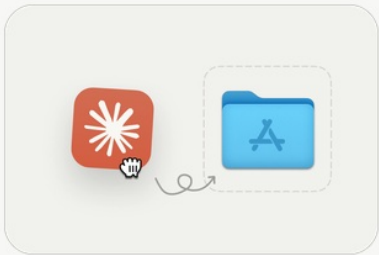
The desktop app should have downloaded automatically. If not, you can [download manually](#).



Step 1

Open

Open the Claude.dmg file from your downloads.



Step 2

Install

Drag and drop the Claude app into your Applications folder.



Step 3

Launch

Open Claude from your Applications folder or Launchpad.

Install later

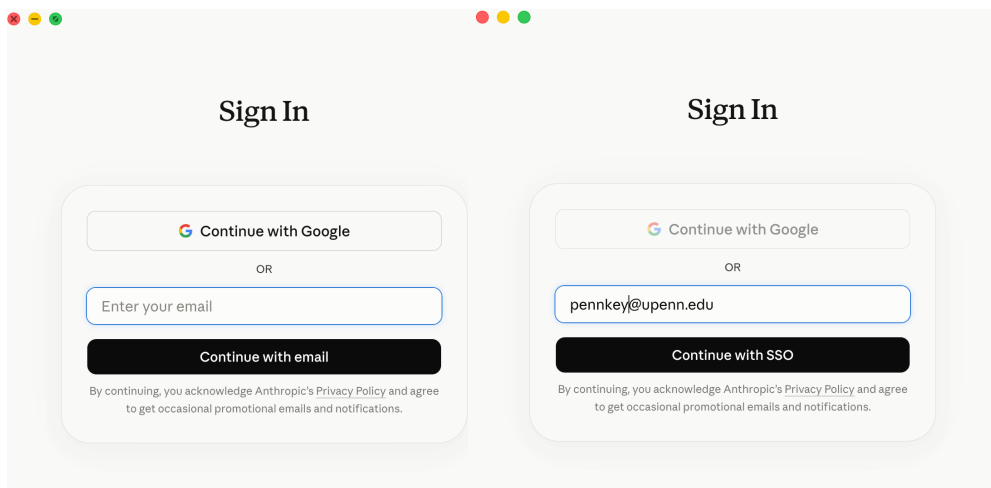
2. Mac only: Confirm the security prompt

Your Mac will ask if you're sure you want to open an app downloaded from the internet. Click **Open** to continue.



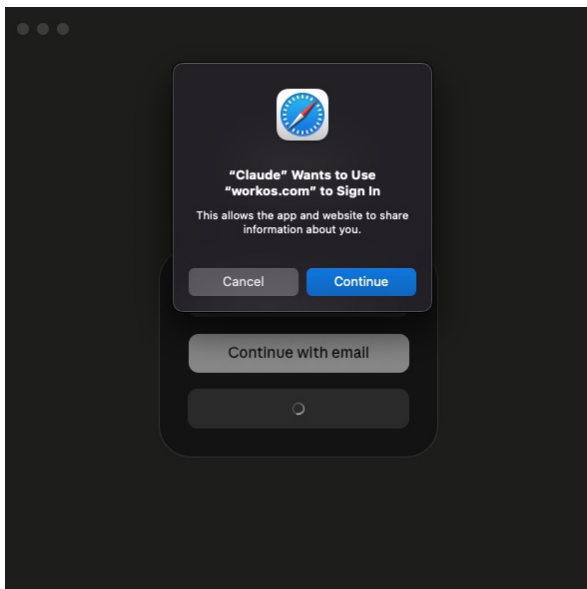
3. Click Get started and Sign in with your PennKey email

On the Sign In screen, enter your PennKey email address (`pennkey@upenn.edu`) in the email field and click **Continue with SSO** (you'll see this change from **Continue with email**).



4. Mac only: Allow Claude to use your sign-in

Your browser may show a prompt asking whether "Claude" wants to use "workos.com" to sign in. Click **Continue** to proceed with authentication.

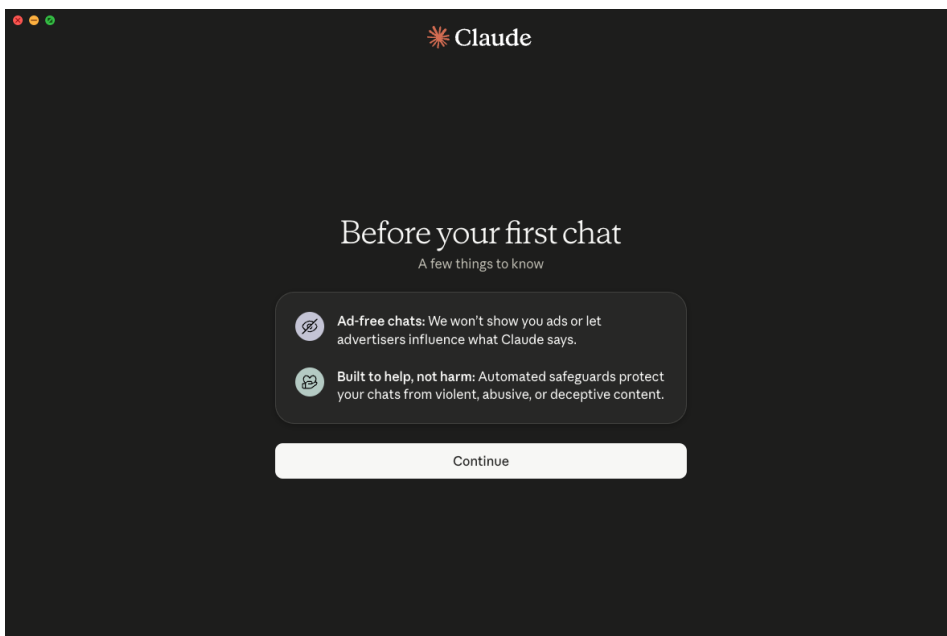


5. Review "Before your first chat"

You'll see a short screen covering two things before your first chat:

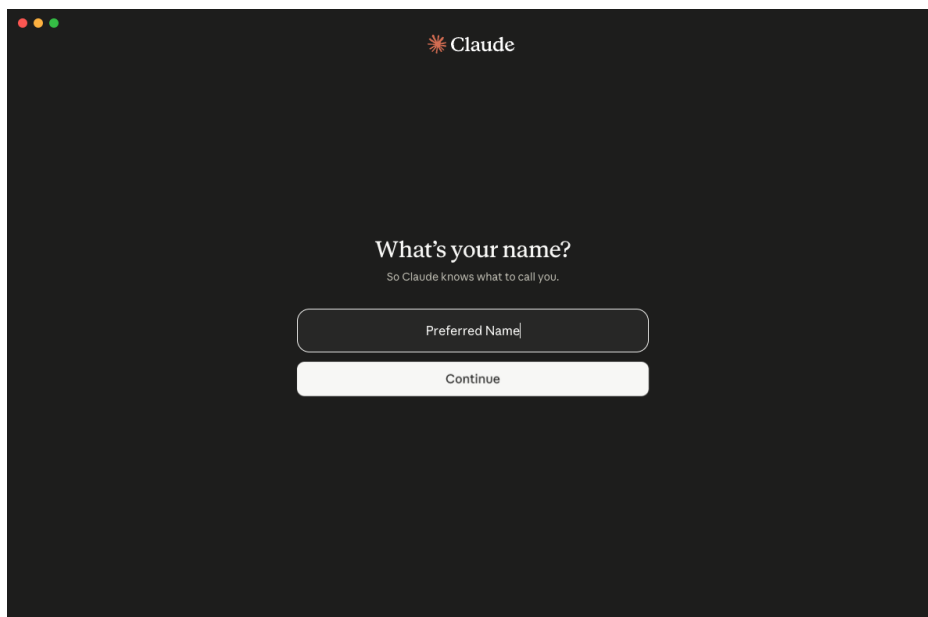
- **Ad-free chats** – Claude won't show ads or let advertisers influence responses.
- **Built to help, not harm** – Automated safeguards protect your chats from violent, abusive, or deceptive content.

Click **Continue**.



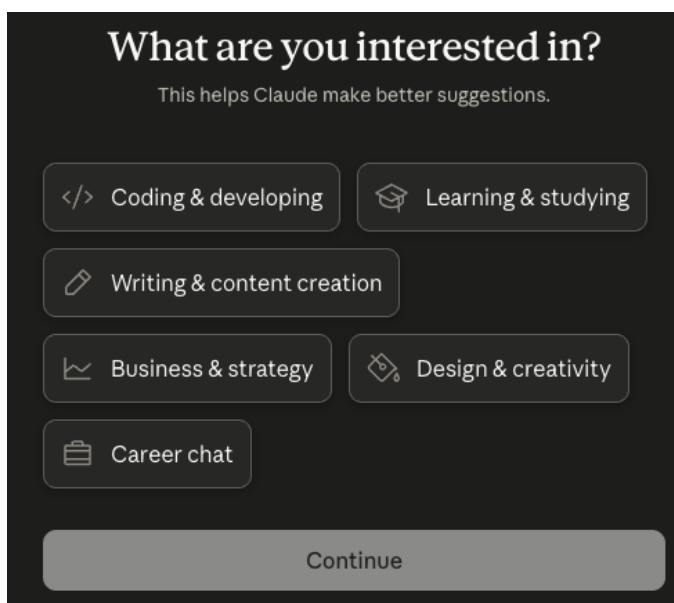
6. Enter your preferred name

On the "What's your name?" screen, type the name you'd like Claude to call you, then click **Continue**.

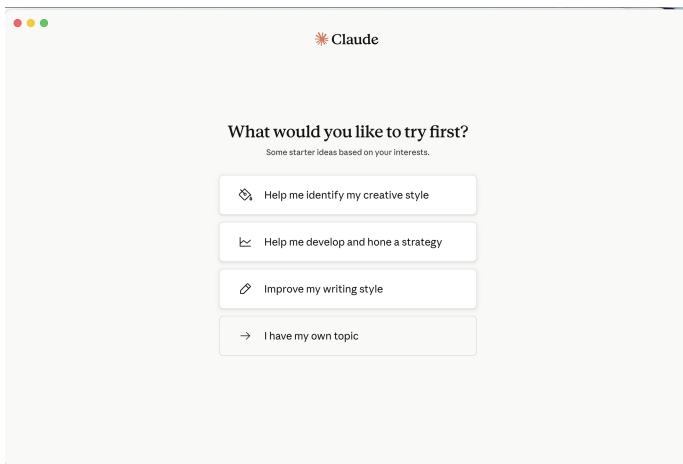


7. Select your interests

Choose the option(s) that best describe what you're interested in (e.g., Coding & developing, Learning & studying, Writing & content creation, Business & strategy, Design & creativity, Career chat). This helps Claude tailor its suggestions. Click **Continue**.



Claude may ask what you'd like to try first. If you get this screen, choose a proposed topic or select **I have my own topic**.



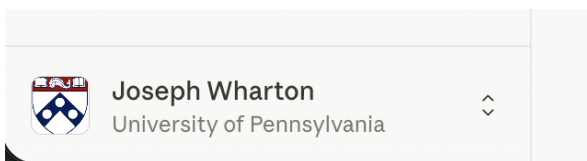
You're now signed in and ready to start using Claude with your Penn account. Claude Code is available in the desktop app you just installed.

8. Optional: Set up additional ways to use Claude

If you want to install Claude Code for your IDE or terminal, follow the [guides provided by Anthropic here](#).

Verifying You Are Logged Into Penn's Claude Enterprise Workspace

Make sure you see your name and *University of Pennsylvania* next to the Penn Shield logo to verify you are logged in with the correct account. Here's an example for Joseph Wharton:



Security and Data

The University's contract with Anthropic ensures that no data uploaded to Penn's Claude Enterprise workspace is used to train any of their AI models.

REMINDER: Submission of University Confidential/Regulated/Contracted Data requires the use of a Penn/Wharton-approved enterprise generative AI tool, like Claude Enterprise. Use of University Confidential Data in any other generative AI tool, whether a free or for-fee service, is prohibited.

Additionally, the contract includes data protections that enable Claude Enterprise to be used with some kinds of data the University defines as confidential. The following table lists **Wharton data classifications** and data types and if they can be used within Claude Enterprise:

Data Type	Allowed in Claude Enterprise
Low	Yes.
Moderate - Not Involving PII or FERPA data	Yes - We recommend connecting with the Wharton Information Security Office on these usages of Claude Enterprise.

Data Type	Allowed in Claude Enterprise
Moderate - Involving PII or FERPA data	Yes, though you must engage with Wharton Information Security Office (ISO) for a risk review of the overall initiative's data architecture and flow outside of the AI solution.
High*	Not yet. Data with this classification should not currently be uploaded to Claude Enterprise. Contact the Wharton Information Security Office if you require using data that falls into this category.
HIPAA/Protected Health Information	No. HIPAA data should not be uploaded to Claude Enterprise. Contact the Wharton Information Security Office if you require using HIPAA data.

Claude Code Security Considerations

Description: Claude Code is a local code-focused agent access through Claude Code in the CLI, IDE extension, or app. Features can support code editing, debugging, Git workflows, and terminal-based task execution in a user's local development environment.

Approved Data Tier: Up to Moderate (Non-PII / Non-FERPA)

Data Usage Notes: Code only. No secrets, passwords, API keys, PII, FERPA data, High data, sensitive institutional data, or non-code Moderate (Non-PII / Non-FERPA) data.

Claude Code is powerful: it can inspect and edit code, run terminal commands, and interact with repositories in a user's local development environment. Moderate (PII and/or FERPA) data or anything above Moderate (Non-PII / Non-FERPA) requires ISO engagement and **risk review**. Interconnections with other systems, DUAs/contracts, compliance obligations, or data pulled from Moderate (Non-PII / Non-FERPA) systems also require ISO engagement, including review of how data is protected in transit.

Users must monitor agent actions and report information security or privacy concerns, unauthorized access, or suspicious behavior to security@wharton.upenn.edu.

See: [Generative AI -- Best Practices and Resources](#) for additional resources about using Generative AI tools at Penn.

Using an AI coding assistant?

Codex, Claude Code, GitHub Copilot, and similar tools can access files and take actions within the permissions you provide. Review [AI Coding Assistants at Wharton: Safe Use Guidance](#) before using one.

Note: Interactions with Claude are subject to the University's [Acceptable Use Policy](#) and [Privacy in the Electronic Environment Policy](#). These policies cover the privacy and use aspects of all technologies at Wharton.

Questions?

Please contact your **Wharton Computing representative** with any questions regarding Claude Enterprise at

Wharton.

Please contact Wharton's **Information Security Office** with any questions you may have about data policies.
