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Printing from Laptop or Mobile Device

Last Modified on 08/14/2025 11:43 am EDT

There are two ways to submit documents for print from a mobile device or laptop:

- Uploading directly to the **PaperCut Portal**
 - **Note:** The PaperCut Portal is only available from on-campus locations (connected to AirPenn-Net)
- Emailing a document to printthis@wharton.upenn.edu

Before You Start, you will need:

- Internet access
- Your PennKey username (the username before the "@" in your Wharton email address)
- An active PennCard
- A **Wharton printing account** with sufficient funds

Your PennCard will need to be associated to your PaperCut account in order to release your print job. The steps for set up can be found in the Knowledge Base article titled "**Enrolling in PaperCut with your PennCard**".

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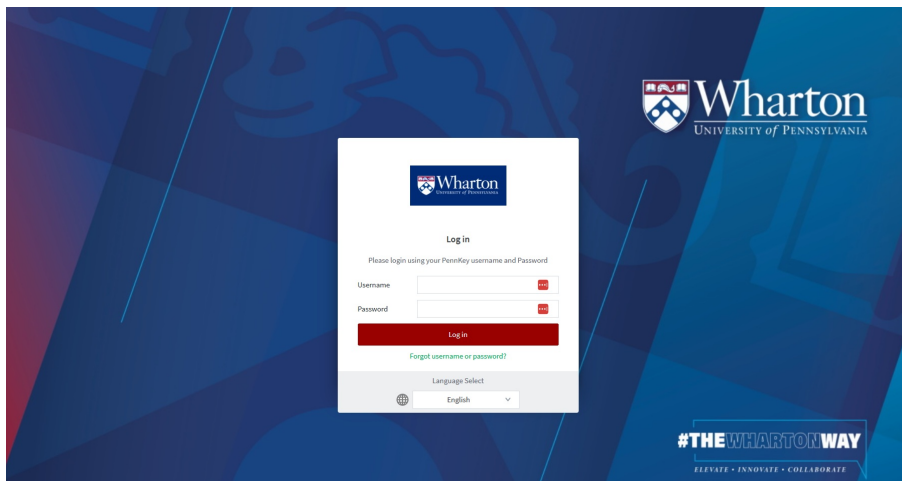
- **PaperCut Portal**
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PaperCut Portal

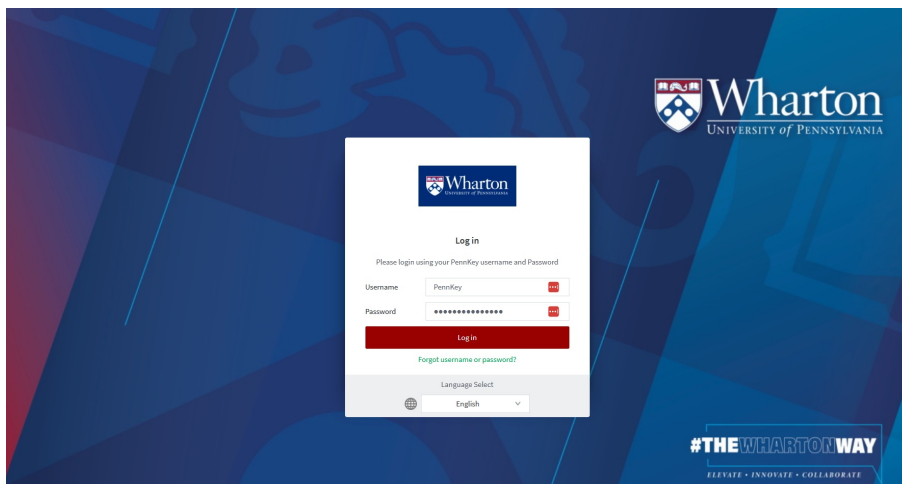
PaperCut is the software that runs our printing system. The "PaperCut Portal" is the place where you can manage your printing needs.

Logging into the PaperCut Portal

1. Go to whr.tn/print in a supported browser (recent versions of Chrome, Safari, Firefox and Edge).



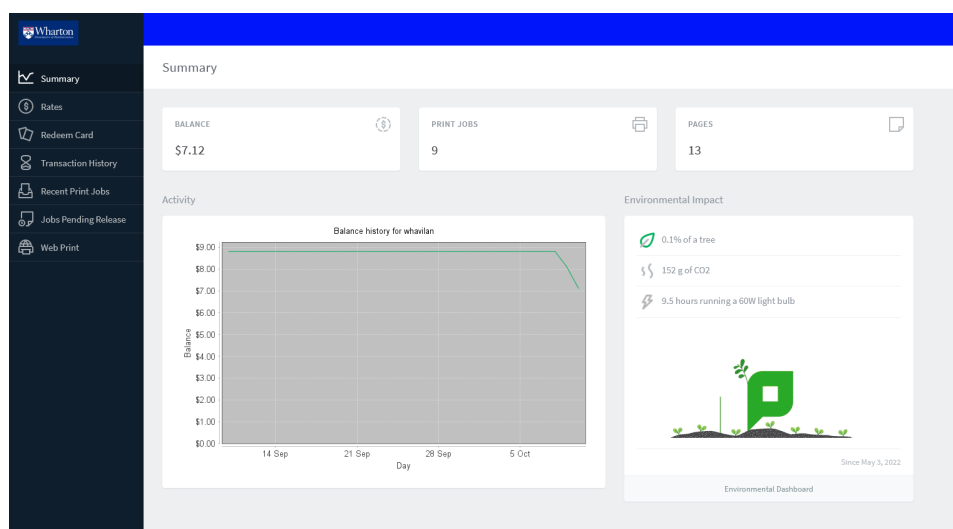
2. Enter your **PennKey Username** and **Password**.



3. Click **Log In**.

Once logged in **you will see information on your account** including:

- Your account balance.
- Your print documents and pages activity over time.
- The environmental impact associated with your printing activity.



Print Management Dashboard

You can also:

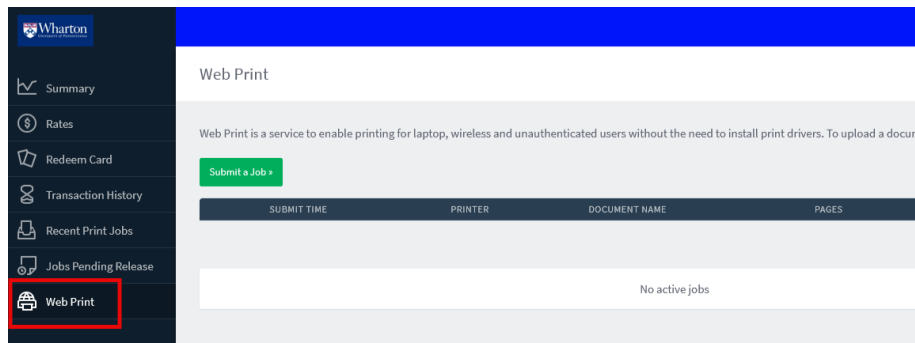
- **View additional details** on rates associated with different devices.

- Check your own transaction history.
- View recent and pending print jobs.
- **Upload jobs for release via Web Print** using the menu on the left.

Uploading to the PaperCut Portal

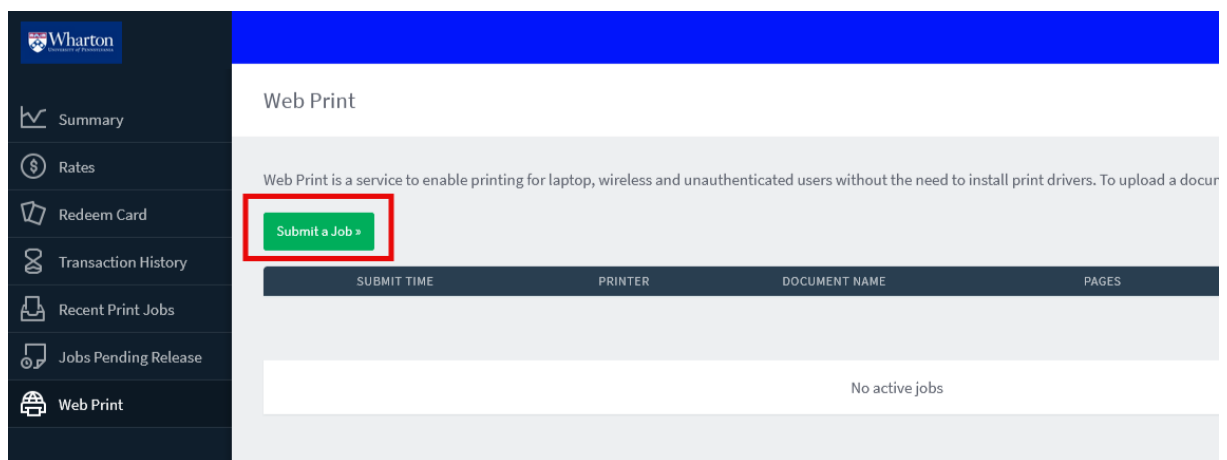
To print a file, you'll first need to upload it to PaperCut:

1. **Log in to whr.tn/print** as described above.
2. **Select Web Print** from the menu on the left.

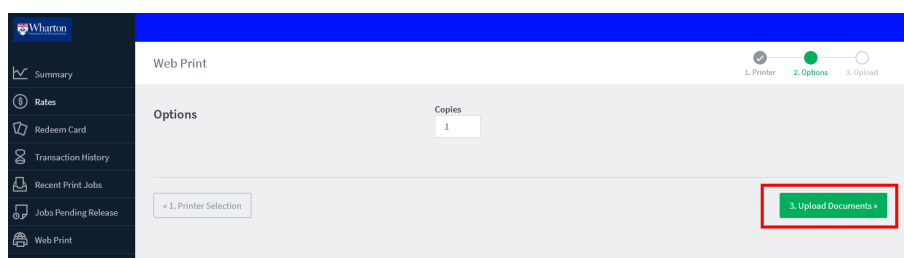


3. **Click Submit a Job.**

4.

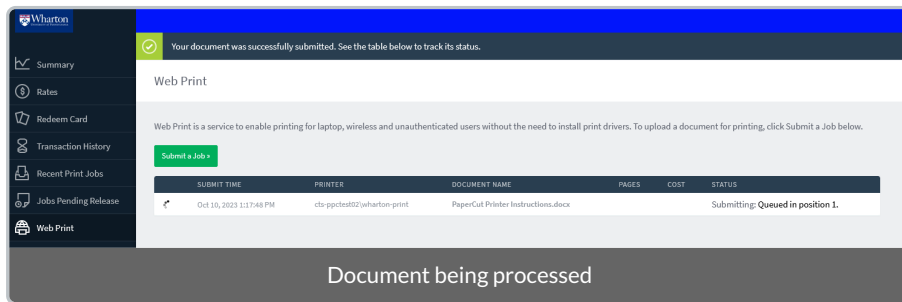


5. **Click Upload Documents.**



6. **Drag and drop any files** you wish to add to the queue into the field provided or click **Upload from Computer** and select your file(s).
7. Once all desired files are added, click **Upload & Complete.**

- While the file is uploaded to the queue and rendered, **please remain logged in while the document is processed:**



- When the document status shows as **Held in queue** it will be available to print from a PaperCut device:

SUBMIT TIME	PRINTER	DOCUMENT NAME	PAGES	COST	STATUS
Oct 10, 2023 1:18:59 PM	cts-ppctest02/Wharton-Print	PaperCut Printer Instructions.docx	2	\$0.56	Held in a queue

Status of Held in a queue: Ready to Print

- Once your documents have been uploaded and are in the queue, **please remember to log out.**

Email Printing

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There are several stages to printing a document when you send it to print via Email.

Preparing your Document



- Make any necessary formatting changes.
 - e.g. multiple slides per page*
- Export the document as a PDF.
 - may be located under File > Print*
- Follow the steps in *Printing a Document*, next.

Printing a Document



- Attach your document to an email.
- Send it to

printthis@wharton.upenn.edu .

3. Wait for the email response indicating that your print job has been received¹.
4. At this point your job is ready; you may proceed to a printer and release your documents² as normal.

Color & Duplex Settings



You can adjust Color and Duplex settings either

- in the document prior to sending, or
- set them at the printer when you release your documents.

¹You must receive this email **before** going to the printer. The larger the attachment, the longer it will take to render and become available to print.

²The response will include a link you can use to log in (using your PennKey credentials) and view the job details. You can also use the PaperCut Portal to review the details about your job. *You do not need to open the link to release the job.* Once the email has been received the job should be available in your queue for printing.

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Managing your Print Jobs

The **PaperCut Portal Jobs Pending Release** list is your hub for reviewing your print jobs, including those sent via Email Printing. This screen lists all of your pending print jobs (if you don't have any pending jobs, the list will be empty). You can follow the directions above to upload a file to print. In the screenshot below, there is one document that is pending.

Wharton

Jobs Pending Release

1 job pending release with cost \$0.28

Your balance: \$25.05

Auto refresh (24) Refresh Now

Release All Cancel All

SUBMIT TIME ↓	PRINTER	DOCUMENT	CLIENT	PAGES	COST	ACTION
Jun 28, 2024 7:07:23 AM	whappctappnw01 Wharton-Print	Dell_Monitor-Dock_Info.docx	Email to Print	1	\$0.28	[print] [cancel]

Screen with One Print Job Waiting

Each job will show as a separate line item record; each record will have the following details:

- **Submit Time** shows the date and time the job was submitted (remember that jobs only remain in the queue for **up to 5 hours**, after which they are removed).
- **Printer** is the printer queue to which the job was submitted.
- **Document** is the document name, including the file type extension (PDF, DOCX, etc.).
- **Client** is the source from which PaperCut received the print job (Email to Print, Web Print, or a network connection).
- **Pages** is the number of pages in the document.
- **Cost** is the price of your print job with the selected Print Options. This cost is deducted from your Print Balance after it has been released at a printer (i.e., you'll only pay for jobs you've successfully printed).

There is also the option to cancel (delete) any or all print jobs held in your queue. (The "print" action can be ignored, as this is handled by releasing a job at the printer.)

Your account balance is also visible on this screen. If you need to add funds, follow [these directions](#).

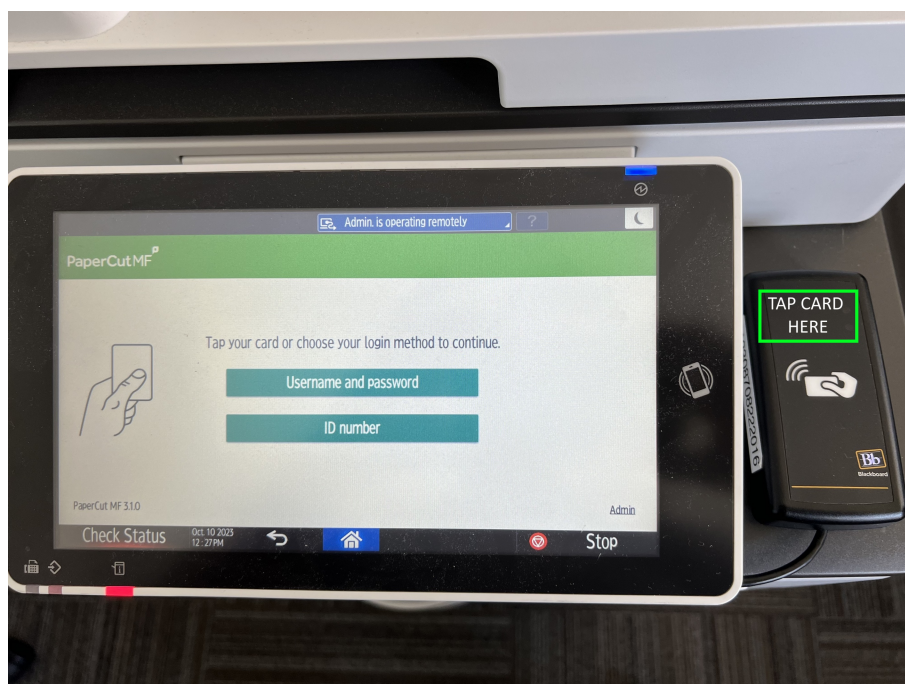
Releasing documents for Print

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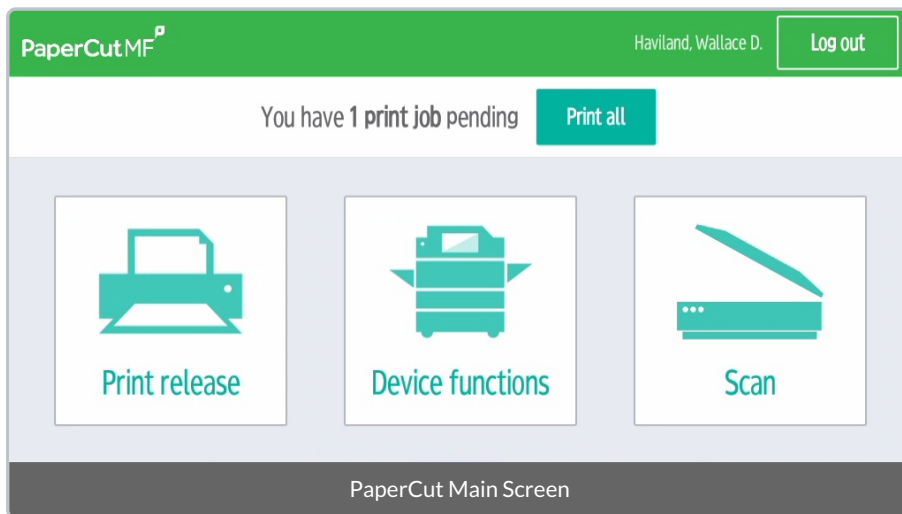
A full description of printing options can be found in the article [Printing at Wharton: Options, Locations, and Cost](#)

Reminder: Your **PennCard** is required to release your documents for print. The first time you print, you must associate your **PennCard** to your **PaperCut account**. Instructions for doing so can be found in the article [Enrolling in PaperCut with your PennCard](#).

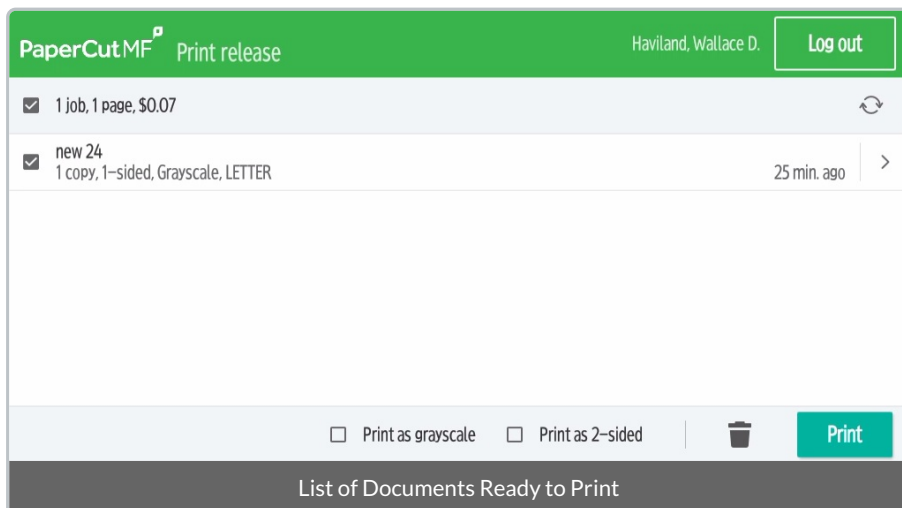
1. Go to the printer from which you would like to print. Each printer will have a Touch Panel and a Proximity Card Reader.
2. PaperCutMF should be open on the printer display (if not, simply tap the PaperCutMF icon to re-launch it).
3. **Tap your PennCard** to the proximity card reader:



4. You should hear a **chirp** as the reader picks up the information from the card, and you will see a message that you are being authenticated.
5. Once authenticated, you will be at the PaperCut main screen:



6. Click **Print release** and you will see a list of documents currently held in your queue.
7. **Select the document(s) you wish to print, and then click **Print**:**



- i. The **amount to be charged** will be displayed at the top left of the screen:



- ii. There are also options at the bottom of the screen to help reduce cost and environmental impact of the printing:
 - **Print as grayscale**
 - **Print as 2-sided**
 - **Delete** the job altogether from the queue



8. Once your job has printed, tap **Logout**.

Notes:

- **Associate your PennCard:** The first time you use a Wharton PaperCut printer -- and any time you get a

new PennCard -- you will be asked to associate your PennCard with your account.

- **Time-Limit:** Documents sent to the print queues are held for 5 hours and can be released from any printer.
- **Duplex Default:** Documents printed are duplex printed by default. To print single-sided, uncheck the "Print as 2-sided" option at the printer upon release.

Questions?

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Student Tech Center



Support is available via in-person (walk-ins & appointments), phone, chat, and email!
Check our [KnowledgeBase](#) for list of services, troubleshooting guides, and much more.

Contact Us

Office: [SHDH-114](#)

Phone: 215-898-8600

Chat: computing.wharton.upenn.edu

Email: support@wharton.upenn.edu