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ISC Datacenter Maintenance - 2/1

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Starting on **Saturday, January 31st at 10:00 PM** through **Sunday, February 1st at 12:00 PM**, many **Wharton and University services** will be **unavailable** due to scheduled data center maintenance being done by ISC, Penn's central IT group.

Many research and learning services will be impacted by this maintenance. Listed below are the Wharton services affected. For more information about University services and the impact of this maintenance on them check ISC's [scheduled maintenance post](#).

Wharton Services Affected:

The following services will be **degraded** for the duration of the maintenance:

Service	Impact
PennKey login for University Computers	Login will remain available, though may be slower than usual for the duration.
Login for KITE-joined AWS Workspaces	Login will remain available, though may be slower than usual for the duration.
Login for Wharton-joined workspaces/servers in AWS	Login will remain available, without fallback to on-campus resources.
Email notifications from Wharton apps will be delayed	

The following services will be **unavailable** for the duration of the maintenance:

Service	Possible Mitigation
Wharton login for on-campus computers (PHL and WSF)	Cached credentials will allow you to login, so be sure to log into any Wharton computer you need to use during the maintenance ahead of time.
Services using Wharton login	Download any work you may need from these systems before the maintenance.
Wharton Virtual Lab	
Remote Desktop to on-campus resources	Save files to a cloud resource.
Remote Desktop to Wharton joined servers (HHRules, Wharton AD bastions, CTS-MGMT, Exec Ed RDS)	
Wharton-joined AWS Workspaces	

Service	Possible Mitigation
Access to NetApp shares including https://isc.upenn.edu/security/secure-share	Copy any files you need to work on to your local machine.
Networked on-campus printing.	
Automated lighting in the classrooms	Manually turn on/off the lights.
Wharton Operations Key cabinet system key code and fingerprint access	Use the physical key for access.
Wharton Network Private DNS	Use IP addresses to manage servers.
Wharton KMS server for Microsoft OS and Office licensing	
Solstice/wireless sharing in classrooms, GSRs, and meeting rooms	Use a wired connection to share content.
All Wharton Research HPC3 Cluster and File Services	
Wharton Research SQL Server	
SQL Reports	
Wharton Research HPC3 SAS Studio/CONNECT	
Wharton Research EC2 Servers	
Wharton IAM applications	
Instruction Center Grading	
Wharton Active Directory-based authorizations	This could impact some Wharton WordPress logins. Update content before the weekend.
.NET Applications	

University Services Affected:

The following University Services will be unavailable during the maintenance window:

- Penn Community
- Entryview
- Penn Directory

This is not an exhaustive list. For more information about University services and the impact of this maintenance on them check ISC's [scheduled maintenance post](#).