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ISC Datacenter Maintenance - 8/1 - 8/3

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Starting **Friday, August 1 at 10:00 PM EDT**, through **Sunday, August 3**, many **Wharton and University services** will be **unavailable** due to scheduled data center maintenance being done by ISC, Penn's central IT group.

Wharton Services Affected:

The following services will be *degraded* for the duration of the maintenance:

Service	Impact
PennKey login for University Computers	Login will remain available, though may be slower than usual for the duration.
Wharton login for computers in AWS and San Francisco	Login will remain available, without failback to oncampus resources.

The following services will be *unavailable* for the duration of the maintenance:

Service	Possible Mitigation
Wharton login for oncampus computers	Cached credentials will allow you to login, so be sure to log into any Wharton computer you need to use during the maintenance ahead of time.
Services using Wharton login	Download any work you may need from these systems before the maintenance.
Remote Desktop to oncampus resources	Save files to a cloud resource.
AWS Workspaces	
Access to Netapp shares including \\wharton.upenn.edu\DEPT\share	Copy any files you need to work on to your local machine.
Networked oncampus printing.	
Automated lighting in the classrooms	Manually turn on/off the lights.
Wharton Operations Key cabinet system key code and fingerprint access	Use the physical key for access.
Wharton Network Private DNS	Use IP addresses to manage servers.
Wharton KMS server for Microsoft OS and Office licensing	
Solstice/wireless sharing in classrooms, GSRs, and meeting rooms	Use a wired connection to share content.

University Services Affected:

The following University Services will be unavailable during the maintenance window:

- Penn Community
- Entryview
- Penn Directory

This is not an exhaustive list. For more information about University level services check the ISC Status Page and the Data Center Planned Maintenance Schedule.