# Managing Student Absence Requests with aPlus+ Attendance in Canvas (Instructors)

Last Modified on 06/16/2025 11:04 am EDT

This article describes a Plus+ Attendance for Wharton faculty use. Students should see Getting started with a Plus+ in Canvas (Students).

aPlus+ Attendance is a Canvas-integrated attendance-tracking tool that enables teaching teams to manage student check-ins and track attendance. From an instructor standpoint, the check-ins can be administered manually using custom statuses, or you can allow students to sign in using a specific alphanumeric or QR code within a specified timeframe.

This article includes a basic aPlus+ Attendance overview, plus configuration and usage instructions. For details on using aPlus+ in your class sessions, see our Using aPlus+ in the Classroom (Instructors) article.

#### **Before You Start**

You will need:

- Access to Canvas
- Instructor role in the Wharton course that will use aPlus+ Attendance

For help with either of these, contact your Wharton Computing representative.

**Please Note:** aPlus+ Attendance is NOT completely accessible for low-vision students due to the way the numeric code is displayed. If you use this code, we recommend contacting your **Wharton Computing** representative to discuss alternate solutions.

See also:

Getting Started with aPlus+ Attendance in Canvas (Instructors)

Navigating aPlus+ Attendance in Canvas (Instructors)

### **Absence Requests**

Students can use aPlus+ Attendance to request absences for days they will be unable to attend class. As the instructor, you'll need to ensure that you have your sessions appropriately configured on the timetable so that students can request an absence.

Course Action Notices are separate from aPlus+ Attendance absence requests

Penn undergraduate students, including Wharton undergraduates, may report absences using the University's Course Action Notices (CAN) system. Please be aware that graduate students *cannot* use CAN to report

absences, and that CAN is not an absence request tool. If teaching a cross-listed graduate/undergraduate course, only your undergraduate students should be directed to use CAN.

### Time Factors for aPlus+ Attendance Absence Requests

Students can request an absence using aPlus+ Attendance two weeks before a particular session and up until the end of the term.

The quickest way for an instructor to view a student's absence request is to click on either the Students or Reports tab in aPlus+.

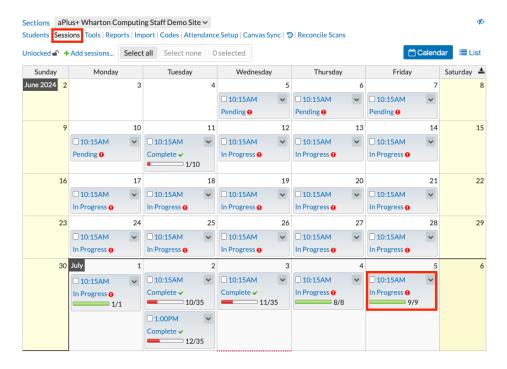
Using the Reports tab as an example, you'll see that clicking on it takes you to Attendance Summary by default:



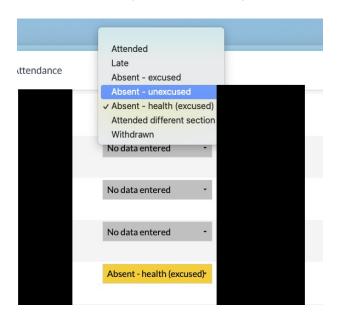
Via the Attendance Summary, you'll see the various statuses resulting from student actions (in the case of absence requests and code-based check-ins) and those you manually assigned to students. Most statuses beginning with the word "Absent" have been submitted by the student.

To alter a status (e.g. changing it from "unexcused" to "excused"), navigate to the **Sessions** tab and select a session by clicking on it.

In the example below, the July 5th session is selected:



Now, in the session view for July 5th, you'll find various students and their accompanying statuses. If you **click on a status** for a student, you'll then see the option to choose a different one:



Once you make the status change selection, scroll back up to the top of the page and click the blue **Save** button to confirm:



Note that you do not have to "accept" the absence request and that no action is required on your part once a student submits an absence. These instructions are for instructors who choose to make any needed changes.

For details on the student absence request workflow, please view our Getting started with aPlus+ in Canvas (Students) article.

For any other questions related to aPlus+ Attendance that are not addressed in this article, please view the Canvas instructor guide linked here.

## Questions?

**Troubleshooting tip:** If you are using Safari and encounter any access issues, please refer to our **Using web** browsers with Learning Tools article regarding using Safari with Canvas learning tools. If you have trouble in Chrome, try using a different browser, like Firefox.

Please contact your Wharton Computing representative for support if you need more assistance.