Class Recording Permissions (For Students)

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Wharton's Class Recording Permissions app allows you to view and submit video access requests for particular course dates in Canvas.

Although you access the Class Recording Permissions app through Canvas, it is a separate service. The app can be used from within Canvas on desktop or on mobile devices (smartphones, tablets) via the Canvas app.

Before You Start

Using the Class Recording Permissions app requires:

- Being enrolled for more than one business day in a class that is using the Class Recording Permissions app. Check with your professor for more information on their policies around the use of this tool in your class.
- A working PennKey and password.
- The Canvas Mobile app is not required but recommended (Apple | Android).

Please allow up to (6) hours be approved recording requests to be provisioned and access granted.

Class Recording Permissions Access

This feature may or may not be enabled for your class.

Professors can enable different levels of access around Class Recording Permissions, which determines whether you will have access to view and submit permission requests.

To view the application's availability for your course:

To View Access to Class Recording Permissions:

For step-by-step instructions,

Viewing Class Recording Permission Requests

Viewing your Class Recording Permission requests gives you a quick way to check on the request's status. You can still view your current permission requests if a course is set to Restricted Access to Recordings (see above).

This feature may or may not enabled for your class.

To View Class Recording Permission Requests:

For step-by-step instructions,

Submitting New Class Recording Permission Requests

When the Class Recording Permission app is enabled, you can submit one or more requests for class recordings on specific class meeting dates for a given section.

Requests can be submitted for past, current, and future meeting dates for your classes, e.g. if you plan on being absent.

> This feature may or may not enabled for your class.

To Submit New Class Recording Permission Requests:

For step-by-step instructions,

Troubleshooting

When I try to use the Class Recording Permissions app for my class, I get an error saying, "We were unable to determine your Canvas identity. Please reload and try again."

You must be enrolled in a course for more than one business day to view or request Class Recording Permissions requests. If you enrolled in a class on the same day you try to use the app, you will receive the above error. Try again on the next business day, and you should no longer encounter this error.

Questions?

Contact Student Support for help.