

# Accessing NameCoach in Canvas (Instructors)

Last Modified on 05/05/2025 9:36 am EDT

NameCoach is a recording tool in Canvas that provides faculty and students with a simple and effective solution to identify pronouns, phonetically pronounce names and hear how others' names should be pronounced. Once a user updates their NameCoach profile, that profile will be saved in Canvas. It will then be available for listening in any course **after the user clicks on NameCoach in a course's navigation menu.**

## Before You Start

This article is for faculty -- students should see the article [Accessing NameCoach in Canvas as a Student](#).

You will need access to [Canvas](#).

*NameCoach was piloted at Penn for a period of two years from Fall 2022 through Summer 2024.*

## Accessing NameCoach

There are two main ways to access NameCoach once you've logged into Canvas:

- Through the global navigation Account tab
- From within a specific Canvas course

### Account Tab Access

For access outside of a specific Canvas site, you have the option to record your name via the Account tab on your global navigation bar (**Figure A**). Once you click to access the NameCoach Account Profile, you will then see a table containing columns for your name and email address, name recording, and a space to edit your information (**Figure B**).

1. Log into Canvas, and click on the **Account** icon in the left Global Navigation Pane.
2. Select **NameCoach Account Profile**.

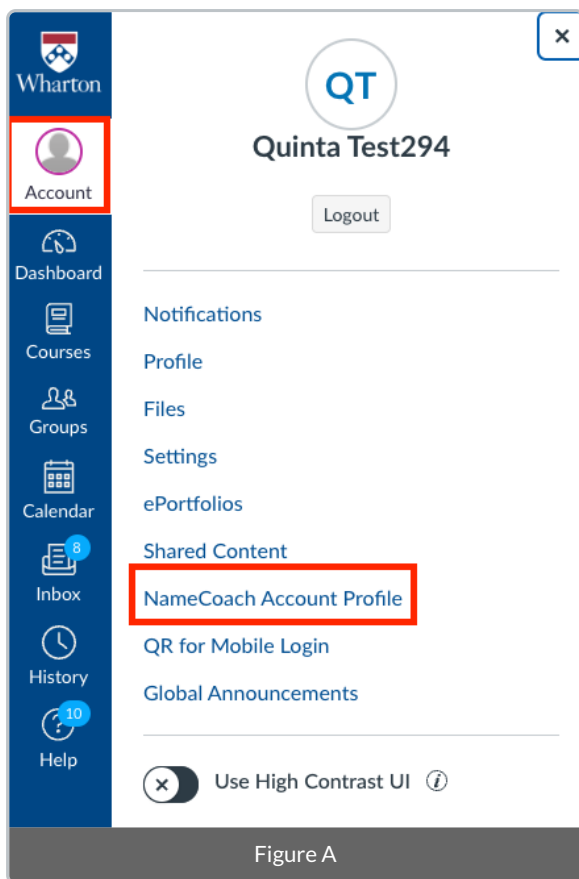


Figure A

**Your recording for Name Profile**

| Name/Email                      | Name Recording              | Edit Your Info                                  |
|---------------------------------|-----------------------------|---|
| Quinta Test294<br>(quintatest2) | <a href="#">Record Name</a> | <a href="#">Edit your info</a> for Name Profile |

Figure B

## Course Access

As an alternative access point, the NameCoach tab also appears as a sidebar item. This tab enables you to record your name and also specify your pronouns and the phonetic spelling of your name (**Figure C**). Regardless of where you choose to record for the first time, the recording will save and carry over to any Canvas site utilizing NameCoach as well as your Account profile.

1. Log into Canvas, click on **Courses**, and choose a specific Course.
2. Once you're in the course, select **NameCoach** from the sidebar menu.

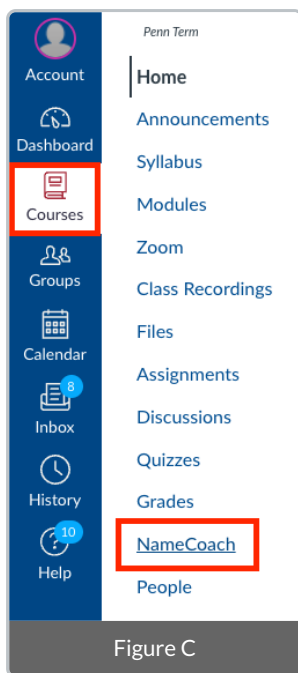


Figure C

## Initial Access Confirmation Message

The first time you access NameCoach, you will be prompted to authorize NameCoach to access your account (*Figure D*).

NameCoach uses email to give permission to view the roster and listen to recordings. No other information is gathered when authorizing, and it is only used to grant access to recordings.

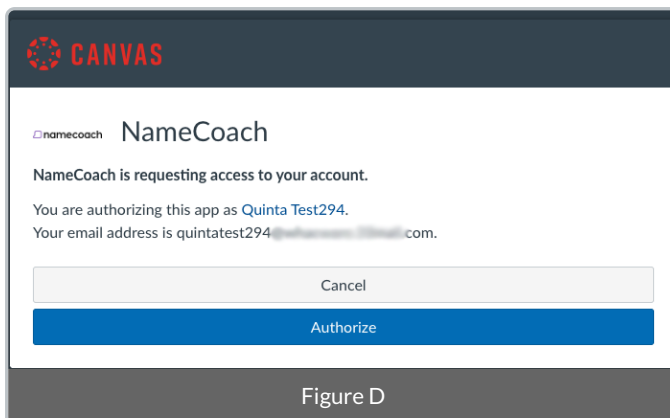


Figure D

Once you click **Authorize**, this will bring you to the NameCoach page for your course.

## Recording a Name

Once you've accessed NameCoach using one of the options listed above, follow these steps to record or re-record your name at any time. You can have someone else record your name if you do not want to use your own voice:

1. Click the **Record Name** button (*Figure E.1*). The button may show **Edit your info** (*Figure B*) or **Update** (*Figure E.2*) if re-recording.

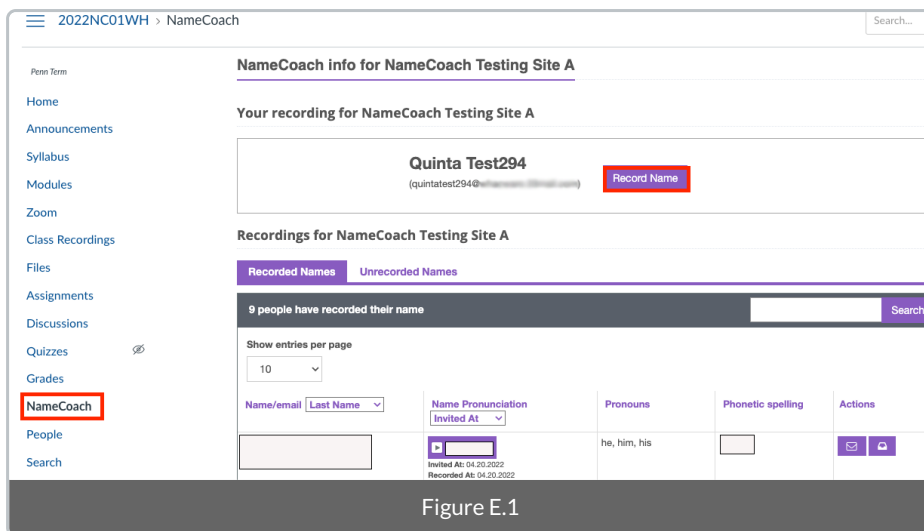


Figure E.1

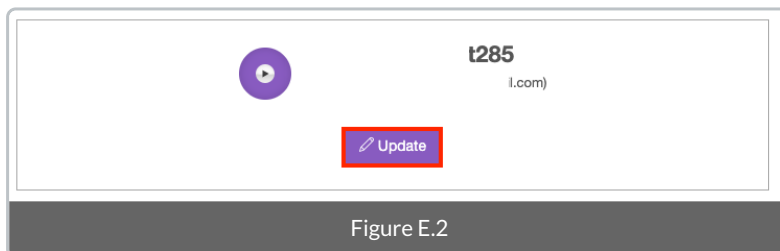


Figure E.2

2. Enter your **pronouns** and/or the **phonetic spelling** of your name (optional) (**Figure F**).

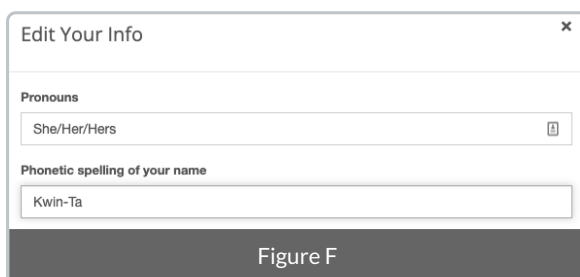


Figure F

- Phonetic spelling (easiest way to explain how to pronounce your name): If your surname is Blue, you can write: Blue like the color. If your name is Quinta, you can type Kwin-Ta.

### 3. Record your Name.

There are three different ways you can record your name. Regardless of which one you choose, the recording will be saved and available to any Canvas site that is using NameCoach. It will also be available in your Account profile.

- **By Phone (Figure G):**

Enter your phone number and click the **Submit and Call Me** button. You will get an automated call from NameCoach with instructions. You will be prompted to record. Press the # sign when you are satisfied with the recording. When you are satisfied, click **Submit and Finish**.

You can record your name by having the NameCoach system call you, or by using the Web recorder

[Having trouble recording?](#)

☒ Phone  
☐ Web Recorder  
☐ Uploader

Enter your phone number to record your name over an automated phone call.

+1

(201) 555-5555

(US, UK, NZ, MX, KR and Canada numbers only)

By using these tools, I agree to the [Terms of Use](#)

Submit and Call Me
Close

Figure G

◦ **Using the Web Recorder (Figure H):**

- Click the **Record** button. You will be prompted to use your computer's microphone.
- Click **Allow**. Follow the prompt before speaking.
- Click **Stop** when done recording.
- Click the **Play** button to hear the recording or **Record Again**.

[Having trouble recording?](#)

☐ Phone  
☒ Web Recorder  
☐ Uploader

**Record your name using our web audio recorder.**

The prompt under the Record button will read 'Ready', then 'Set' and finally, 'Record' - wait for the 'Record' prompt before speaking.

0.0/25.0

Record

By using these tools, I agree to the [Terms of Use](#)

Submit and Finish
Close

Figure H

- Once you have finished recording, you can adjust the pitch. **Click the pitch icon** and this will reveal the pitch slider (**Figure I**). Set the pitch by dragging the button (left and right) on the slider. You can re-record, play back the recorded name, and set a **default pitch**.
- Click the **Save rate** button and click **Submit and Finish**.

○ Phone  
● Web Recorder  
○ Uploader

**Record your name using our web audio recorder.**

The prompt under the Record button will read 'Ready', then 'Set' and finally, 'Record' - wait for the 'Record' prompt before speaking.

0.0/25.0

Record [Settings Icon]

**Adjust recording audio pitch**

Slower / lower    Set default rate    Faster / higher

[Slider]

Save rate

By using these tools, I agree to the [Terms of Use](#)

Submit and Finish    Close

Figure I

○ **Using the Uploader (Figure J):**

Using a tool outside of Canvas, such as Audacity, Camtasia, iMovie, or any other audio recorder, you can record your audio and then drag and drop the file from your computer into the specified space for upload to serve as your recording.

- Click your file and **Drag** it to the box, or use the **Browse for file** button to upload an mp3 file of your recorded name.
- When you are satisfied, click the **Submit and Finish** button.

○ Phone  
○ Web Recorder  
● Uploader

Drag a file here

or, if you prefer...

Browse for file

By using these tools, I agree to the [Terms of Use](#)

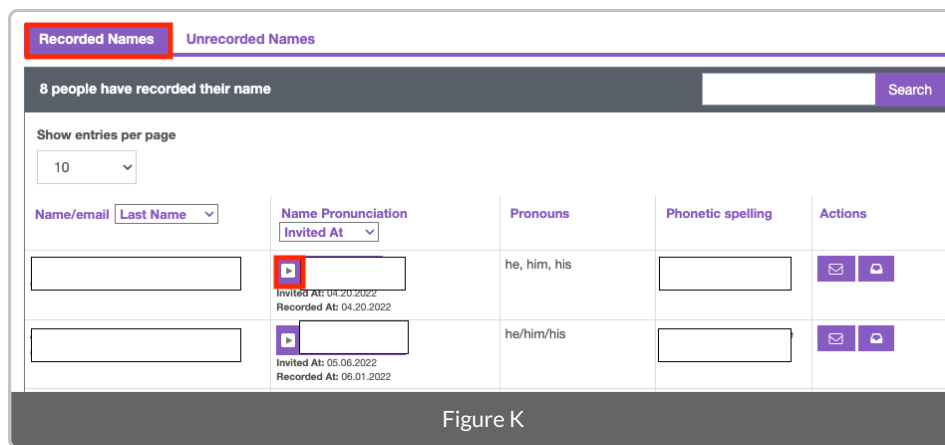
Submit and Finish    Close

Figure J

## Viewing Names in the Class

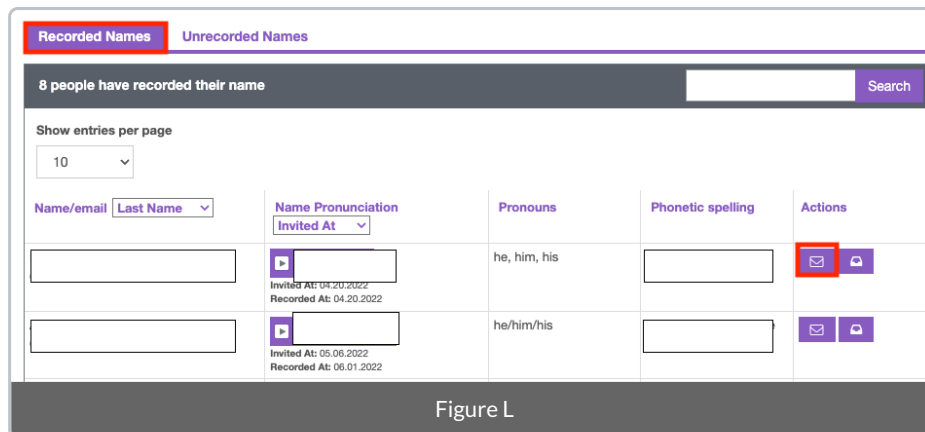
Students **must** click on NameCoach in your course menu for their name to appear on the list of unrecorded names and recorded names.

1. Scroll down on the **NameCoach** page and click the **Recorded Names** tab (Figure K).
2. Scroll to the corresponding name and click the **Play** button.



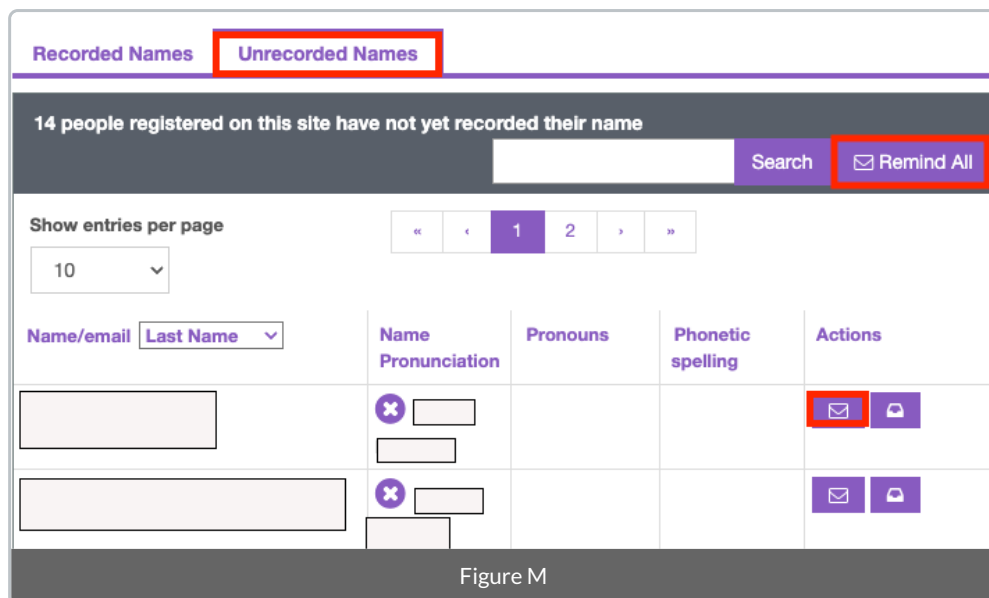
## Requesting a Re-record

- If you would like for a student to re-record their name, you can send an email reminder through your course's NameCoach page following the steps below:
  - Scroll down on the **NameCoach** page and click the **Recorded Names** tab (**Figure L**).
  - Scroll to the corresponding name and click the **Mailbox** icon.



## Viewing Unrecorded Names

- Scroll down on the **NameCoach** page and click the **Unrecorded Names** tab (**Figure M**).
  - To email a student prompting them to record, click the **mailbox** icon.
  - To send a reminder email to all students who have not recorded, click the **Remind All** button.



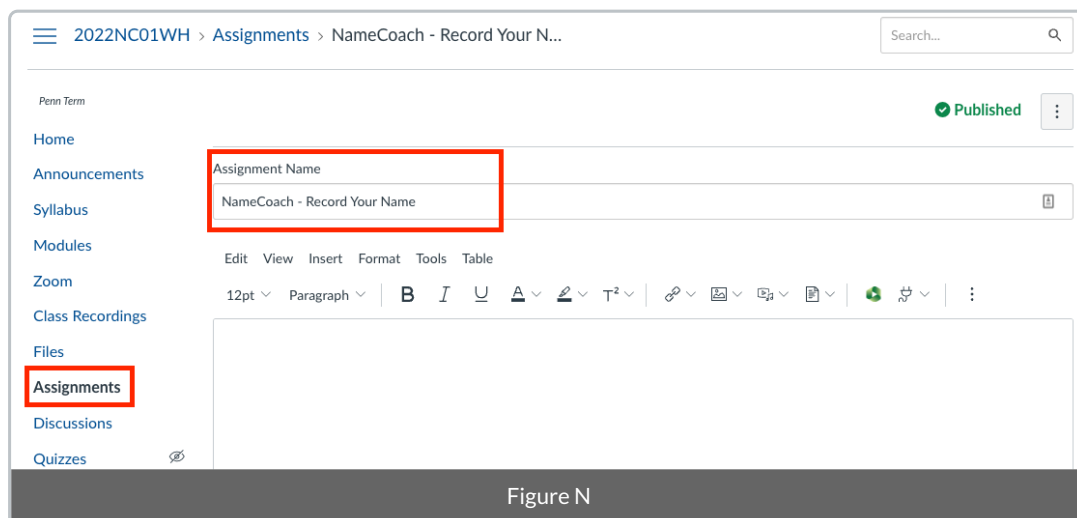
## Managing Other Features

### Integrating NameCoach with an Assignment or Announcements

#### Add to Assignments

If you plan to provide a deadline for your students to complete their NameCoach profile:

1. Create a Canvas assignment through the **Assignments** tab (**Figure N**).
2. Add the **Assignment name** and a **description** in the proper fields.



3. Use the drop-down to change the Submission type to **External Tool** and click the **Find** button (**Figure O**).



Submission Type

External Tool

External Tool Options

Enter or find an External Tool URL

<https://www.name-coach.com/lti/single> Find

☐ Load This Tool In A New Tab

Figure O

4. Select **NameCoach** from the External tool URL and click the **Select** button (*Figure P*).

Configure External Tool

Select a tool from the list below, or enter a URL for an external tool you already know is configured with Basic LTI to add a link to it to this module.

MH Campus

MyLab and Mastering

**NameCoach**  
Provides a list of students recordings.

NameCoach Account Profile  
Allows to record your name pronunciation

New Analytics  
Analytics pages for Canvas

Cancel Select

Figure P

5. Add a Due date and click the **Save** button to save the Assignment (*Figure Q*).

Assignments

Anonymous Grading

☐ Graders cannot view student names

Assign

Assign to

Everyone X

Due

Available from Until

+ Add

☐ Notify users that this content has changed

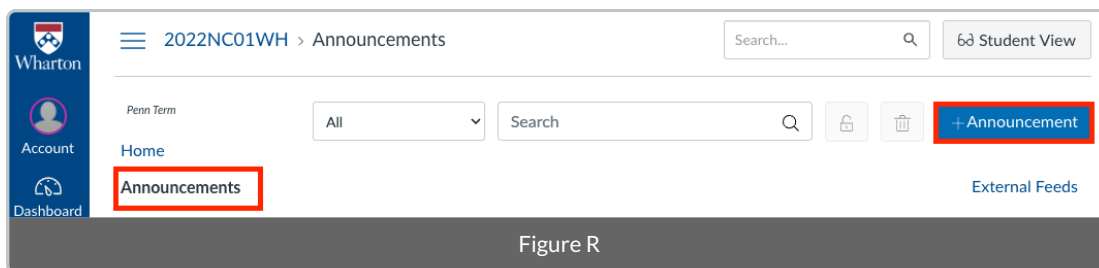
Cancel Save

Figure Q

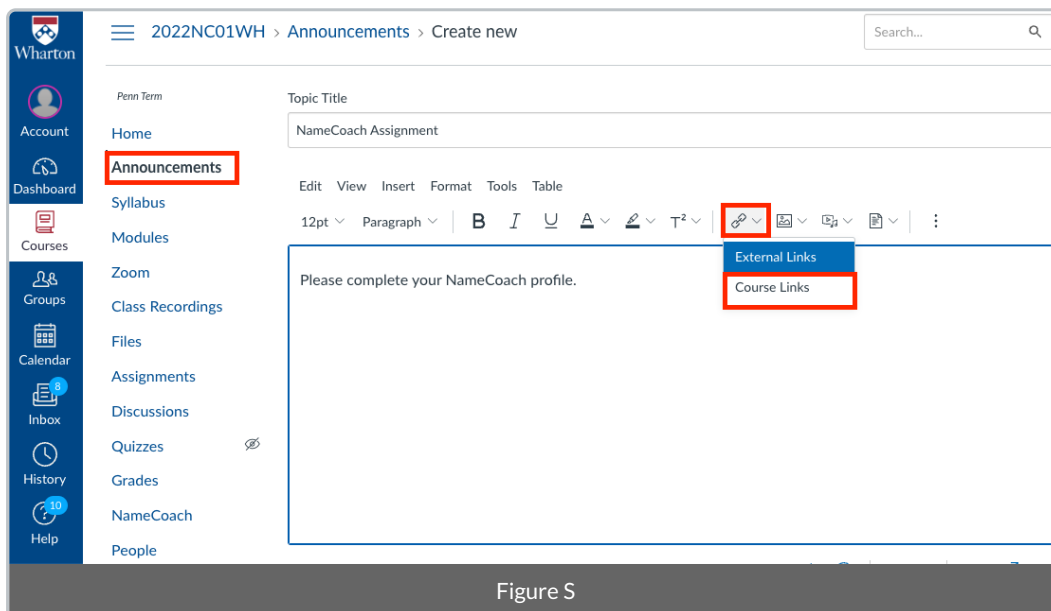
6. Once NameCoach is added to Assignments, it can also be linked in Modules.

## Add to Announcements with a link to NameCoach

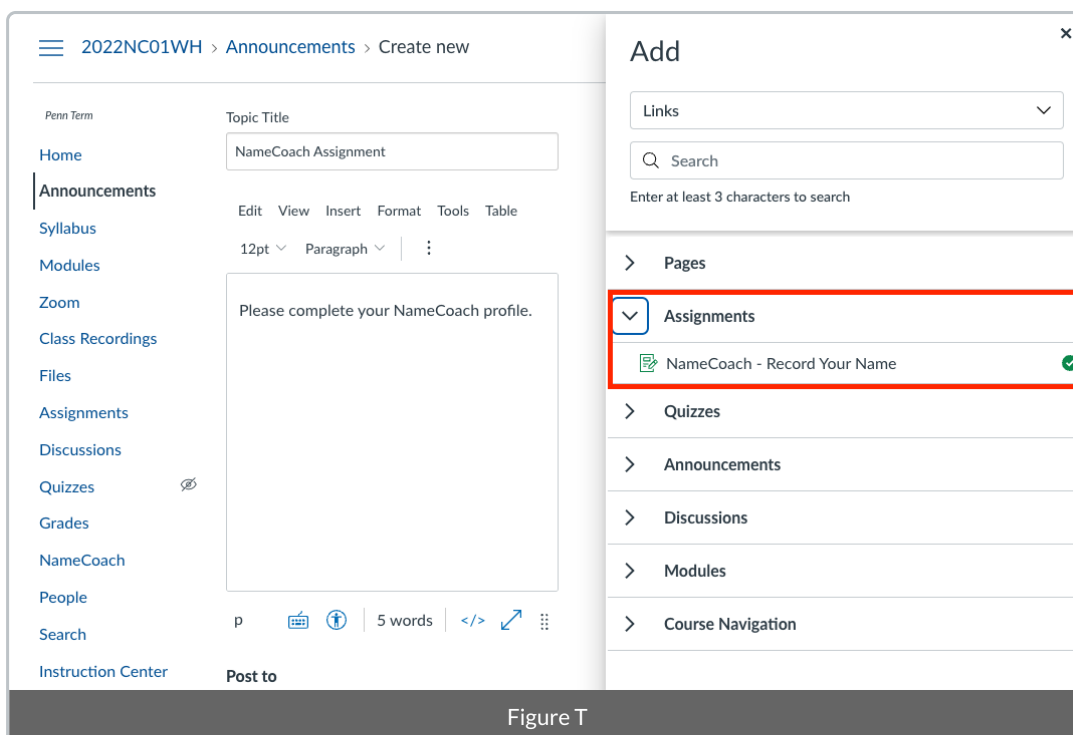
1. Click on **Announcements** on the Navigation Pane and then click on the **+Announcement** button on the right side of the screen (*Figure R*).



2. Add a **Title** and a **line of text**. Click on the **Link** icon and select **Course Links** (Figure S).



3. Select **NameCoach-Record Your Name** under Assignments (Figure T).



4. Scroll to the bottom of the page and click the **Save** button.

Once you have finished updating your information as needed, you can scroll through the list of Recorded and Unrecorded Names within your course.

---

**Troubleshooting tip:** If you are using Safari and encounter any access issues, please refer to the [guide linked here](#) regarding using Safari with Canvas learning tools. Having trouble in Chrome, try using a different browser, like Firefox.

## Questions?

If you need more assistance, please contact [courseware@wharton.upenn.edu](mailto:courseware@wharton.upenn.edu) for support.

---