

# IdeaMachine: Frequently Asked Questions

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If your course is using IdeaMachine, this article will help answer some Frequently Asked Questions.

## Before You Start

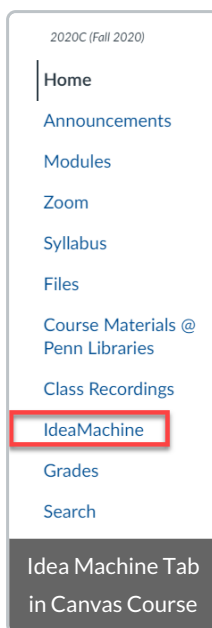
You will need the following before you can complete this task:

- Log in to the Canvas course using IdeaMachine.

Here are some common questions around IdeaMachine:

## How do I access IdeaMachine for my course?

1. Log into Canvas.
2. Click on the Course that is using IdeaMachine.
3. Navigate to the "IdeaMachine" tab on the left course menu. You will be taken to IdeaMachine and you do not need any additional logins.

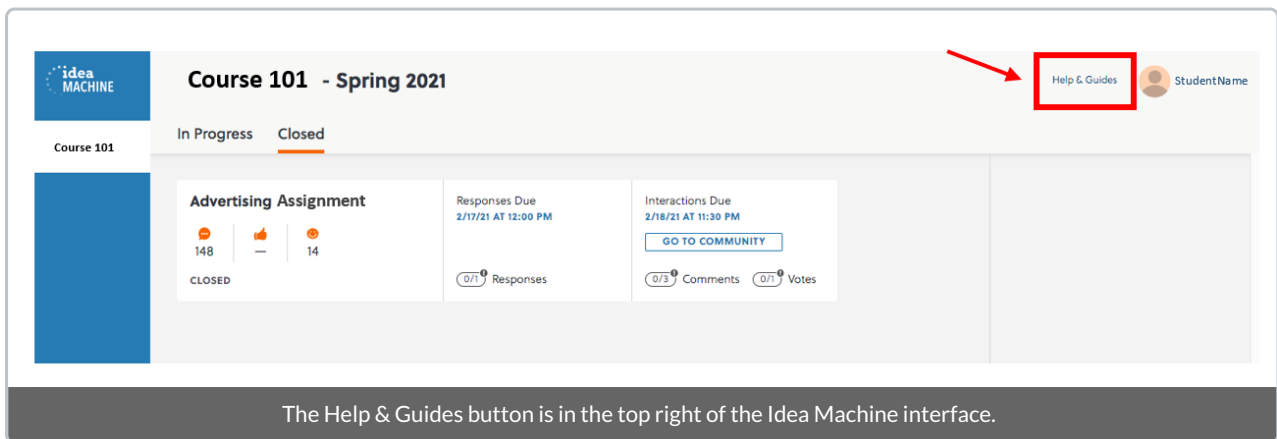


## Why can't I access the Challenge Community within IdeaMachine?

1. Your professor might have enabled a setting that keeps the Challenge Community hidden until:
  1. You have responded to the challenge, or
  2. A specific date has passed, or
  3. Other custom settings
2. Your professor might have the Challenge Community section disabled, accepting only private submissions from students.

# I have another question - where do I get help?

1. Log into Canvas.
2. Click on the Course using IdeaMachine.
3. Navigate to the "IdeaMachine" tab on the left course menu. You will be taken to IdeaMachine.
4. At the top right of the screen, click the "Help & Guides" button. A PDF will automatically download to your device.
5. Use this document to help answer any other questions you might have. If you cannot find the answer to your question, please email your professor.



## Questions?

Contact **Wharton Interactive** by filling out a ticket [here](#).

For more information on IdeaMachine: <https://interactive.wharton.upenn.edu/learning-platforms/ideamachine-online-communities/>