Using Web Browsers with Learning Tools

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Privacy and Learning Tools

Learning tools approved at Wharton or Penn for use inside a Canvas site have been reviewed for compliance with the University's privacy guidelines. Each of these tools will never contain advertising and will only track your usage while working with that specific tool.

However, content and privacy settings in Chrome and Apple Safari browsers include features which have begun to regularly treat learning tools as "third-party" content. You may need to either change these settings in order to use Chrome or Safari to access these tools, or use one of the other supported web browsers for Canvas.

To change your settings in either of these browsers, see Canvas' directions on enabling 3rd-party cookies.

Mobile Browsers

Canvas does not recommend using mobile browsers -- instead use the Canvas App. For more information on this see their support documentation for Mobile Features.

Security Software

Sometimes your computer's security suite or antivirus software may prevent a learning tool from launching or loading. We'll link to workarounds for any commonly-encountered issues of this type in the list below.

- Bitdefender: How to access a safe website blocked by Bitdefender

Questions?

Contact your Wharton Computing Representative with any questions.