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▲ **Scheduled Service Outage Notice:** From **Saturday, January 31st at 10:00 PM EST** through **Sunday, February 1st at Noon EST**, many Wharton and University systems will be unavailable or degraded due to scheduled ISC datacenter maintenance. For more information, see [ISC Datacenter Maintenance](#). ▲

Activating Your Zoom Account

Last Modified on 01/29/2026 12:42 pm EST

Penn offers **Zoom** as our video conferencing solution for all students, faculty, and staff.

In order to activate your account, you must **log in at least once** with your PennKey.

To activate your Zoom account:

1. Visit <https://upenn.zoom.us>.
2. Click **Sign in**.
3. Enter your PennKey username and password.

Your Zoom account is now active.

After you've activated your Zoom account you can **log into a variety of Zoom apps**.

Zoom User ID

You'll use your PennKey and password to activate your Zoom account. Once you've activated your Zoom account your user ID and Zoom email are <YourPennKey>@upenn.edu.

Questions?

If you encounter an error during this process, please contact your **Wharton Computing representative**.
