

⚠ **Scheduled Service Outage Notice: From Saturday, January 31st at 10:00 PM EST through Sunday, February 1st at Noon EST, many Wharton and University systems will be unavailable or degraded due to scheduled ISC datacenter maintenance. For more information, see ISC Datacenter Maintenance.** ⚠

# Activating Your Zoom Account

Last Modified on 01/29/2026 12:42 pm EST

Penn offers [Zoom](#) as our video conferencing solution for all students, faculty, and staff.

In order to activate your account, you must [log in at least once](#) with your PennKey.

To activate your Zoom account:

1. Visit <https://upenn.zoom.us>.
2. Click [Sign in](#).
3. Enter your PennKey username and password.

Your Zoom account is now active.

After you've activated your Zoom account you can [log into a variety of Zoom apps](#).

## Zoom User ID

You'll use your PennKey and password to activate your Zoom account. Once you've activated your Zoom account your user ID and Zoom email are <YourPennKey>@upenn.edu.

## Questions?

If you encounter an error during this process, please contact your [Wharton Computing representative](#).