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Logging into Zoom

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We are aware that Zoom is rolling out changes to its interface that may affect some of our directions. We are working on updating these pages, but in the meantime you can visit [Zoom's Release Announcement](#). Please [reach out to Wharton Computing](#) if you have any questions.

Before You Start

You will need the following before you can complete this task:

- **Penn Zoom account** - In order to activate your account, you must **log in at least once** with your PennKey.

When logging into Penn Zoom, the three most important things to know are:

- **Service URL** → <https://upenn.zoom.us>
- **Service Domain** → upenn
- **PennKey username and password.**

Logging In with Multiple Devices: You may want to log into the same meeting with more than one device (e.g. to monitor chat in a separate window); [see Zoom's article](#) for more information.

Make sure you are logged into Penn Zoom: If you get an error or do not have access to certain features, you may be logged in with your Personal Zoom. **Log into Penn Zoom**, in order to get proper access to platforms/features.

If a professor signs in as a guest, they won't be able to share a screen as host. Classes may not be recorded if a professor is logged in with their Personal Zoom.

Directions for logging in vary depending on the device you're using:

On the Web

[Read More ?](#)

Using the Mac Native App

[Read More ?](#)

Using the Windows Native App

[Read More ?](#)

Using the iOS App (iPhone or iPad)

[Read More ?](#)

Using the Android App (Android Phone or Tablet)

[Read More ?](#)

Additional Resources

These resources may be helpful:

- [Working and Learning Remotely - Students](#)
- [Video Conferences for Instruction](#)

Questions?

For more information, see the related articles on this page or [contact your Wharton IT representative](#).
