

Logging into Zoom

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Before You Start

You will need the following before you can complete this task:

- **Penn Zoom account** - In order to activate your account, you must **log in at least once** with your PennKey.

When logging into Penn Zoom, the three most important things to know are:

- **Service URL** → <https://upenn.zoom.us>
- **Service Domain** → upenn
- **PennKey username and password.**

Note: You may want to log into the same meeting with more than one device (e.g. to monitor chat in a separate window); see [Zoom's article](#) for more information.

Note: If you get an error or do not have access to certain features, you may be logged in with your Personal Zoom. **Please make sure you are logged into Penn Zoom**, in order to get proper access to platforms/features. If a professor signs in as a guest, they won't be able to share a screen as host. Classes may not be recorded if a professor is a logged in with their Personal Zoom.

Expand the directions for the device you're attempting to log in with below.

On the Web

[Read More →](#)

With the Mac Native App

[Read More →](#)

With the Windows Native App

[Read More →](#)

With the iOS App (iPhone or iPad)

[Read More →](#)

With the Android App (Android Phone or Tablet)

[Read More →](#)

Additional Resources

These resources may be helpful:

- [Working and Learning Remotely - Students](#)
- [Video Conferences for Instruction](#)

Questions?

For more information, see the related articles on this page or [contact your Wharton IT representative](#).
