

For up-to-date information on available technology resources during the Coronavirus pandemic, see our [Computing Availability During COVID-19](#) article.

Zoom vs. BlueJeans Meetings

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Wharton offers two supported video conferencing tools for holding meetings and classes at the School:

- [Zoom](#)
- [BlueJeans](#)

Wharton Computing recommends **Zoom** for teaching in nearly all cases. This recommendation is based on user experience, platform reliability, and overwhelming student preference.

Both products offer a range of native applications ([Zoom apps](#), [BlueJeans apps](#)) and similar functionality. Similar, but not identical. The chart below compares BlueJeans features to Zoom features in an effort to help you decide on which will best meet your needs.

	Zoom	BlueJeans
Log in Method	PennKey	PennKey
Who has an account?	All faculty, staff, and students * Your account must be activated.	All faculty, staff, and students * Your account must be activated.
Max Meeting Attendees	300	200
Max Meeting Length	24 hours	Unlimited
Gallery View	50 (including your video preview) if you meet the hardware requirements	25 + Your Video Preview

Hand Raising	Yes, in addition to other kinds of “non-verbal” feedback .	Yes, learn more .
Screensharing	✓	✓
Whiteboard	✓ - Whiteboard contents can be saved.	✓
Polling	✓ - Details about Zoom Polling	No integrated polling. PollEverywhere can be used (see this article for some ideas about polling).
Meeting Waiting Room	✓ - Documentation	Limited - By default, meetings won't start until the moderator joins.
Canvas Integration	✓	✓
Recording	✓	✓
Breakout Rooms	100 breakout sessions can be created, either pre-assigned ahead of time or randomly assigned in real time. More about the participant experience here .	Up to 20 Random or pre-assigned breakout sessions can be created.
Concurrent Meetings from a single account	Only 1 meeting per host can be in session at a time.	No limit, but BlueJeans recommends no more than 50.
Closed Captioning	Enable closed captioning option , or use a 3rd party service.	Automatic Closed Captions can be added to meetings.
Accessibility	See Zoom's documentation here .	See BlueJeans' documentation here .
Login from multiple devices	You can be logged into Zoom from one computer, one phone, and one tablet at a time . Logging into additional devices will log you out of others.	You can be logged into BlueJeans from multiple computers, tablets, and mobile devices at once.

Meeting Reports	✓	✓
Mobile Apps	iOS and Android	iOS and Android
FERPA Compliant	✓	✓
HIPAA Compliant	✓	✓
Delegate Scheduling	✓	Yes

Zoom Add-ons

In addition to the standard suite of feature Zoom offers a number of “add-ons” that can be purchased separately and applied to individual accounts. These include:

- Large Meeting Capacity (up to 1000)
- Webinars (up to 3000)
 - Zoom Webinars are the equivalent of BlueJeans Events.

If you're interested in any of the above add-ons please reach out to your **Wharton Computing representative**.