Managing notifications in Canvas

Customize your global Canvas notification settings or course level notification preferences.

Before You Start

You need the following:

- An active PennKey account (or authorized email address)
- Enrollment in a current course site

Canvas Global Notification Preferences & Recommendations

- Canvas allows you to control how you are notified, when, and the frequency of notifications. You can update these settings at:
  - Penn Canvas > Account > Notifications (steps for use in a web browser) or
  - Canvas Student app top left menu > Settings (steps for iOS or steps for Android)
- Each channel of communication (for instance, email and push notifications on mobile devices) can be set independently:
  - To add or manage emails where your notifications are sent, go to Account > Settings and use the Ways to Contact. Text messaging (SMS) notifications for announcements may also be enabled there.
  - Push notifications must first be enabled in your Canvas Student app; once enabled, further settings can be done either via web browser or in the app.
  - For best results with learning tools included in Canvas, ensure your default (starred) email in Canvas is the same as your primary email address in Penn Directory.
  - Frequency options are ASAP, daily summary, weekly summary, or never. These options pertain to all current courses.
  - Grades are not communicated via notifications (though availability of grades is).
- We recommend that you set announcement, grading, invitation, files, submission comments, and appointment availability “right away.”
Course Level Notification Preferences

You can set notification preferences by individual course, too:

- To do this, open a specific course and click the "View Course Notifications" button on the course home page.
- To override the global notification settings, set them on this page.
- To disable notification for a course, deselect the "Enable Notifications for [course name]" under Course Notification Settings.

Questions?

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