This checklist helps you prepare for learning and working remotely.

For more in-depth information see:

- Faculty: Best Practices for Switching to Online Learning
- Staff: A Guide to Remote Working-Staff
- Students: Working and Learning Remotely - Students

If you have additional questions, contact your IT representative.

Preparing your Space

The first thing to do when preparing to Work Remotely is find a place from which to work. Ideally, this will be a dedicated workspace that you can use whenever you’re in class or working on something. This will allow you to maintain some separation of work and your personal life. Not everyone is able to have a dedicated space, however, so be sure to pick a space that you can use regularly.

No matter where you’re working the following tips apply:

Connectivity

- **Internet Connection**: Confirm your internet connection is strong (e.g. WiFi in coffee shops can be intermittent).
- **Updated Browser and OS**: Make sure your computer’s OS is up to date and you’re using a modern, up to date browser.
- **Security Check**: An anti-virus program should be installed and running on your computer. Symantec Endpoint Protection is free for Penn staff, faculty, and students.
Environ

- **Work Space**: Choose a location to work that is quiet, but will allow you to talk.
- **Check your surroundings**: Be aware of what is behind you when you are on camera – windows or backlighting can make it hard to see you and whatever your camera can see will be visible to people in your video conference. Set your camera so you are looking straight at it, and experiment with a light in front of your space so that your face is well lit.
- **Locate a power outlet**: Video conferencing drains batteries very quickly; for any extended use make sure you have access to power and have your charger handy.

**Etiquette**

- **Don't over share**: Close any personal apps and websites and disable notifications, particularly if you are
planning to share your screen.

- **Mute on Joining:** When you join a meeting, we recommend you mute your audio except when you are speaking.
- **Camera and Audio:** Make sure your webcam works and you know how to mute it. We recommend using a headset, or earbuds, for best audio experience.

If something seems wrong with a Wharton online service, check the [Wharton Computing Status Page](#) for possible outages or updates. You can even subscribe to alerts and get them delivered to your email or phone.

**Useful Applications**

There are a host of applications that can help you work remotely, but the four listed below are essential for staff, faculty, and students:

- **Wharton VPN**
  
  Staff and Faculty should be sure to install the [Wharton VPN client](#) on their computers to access on campus resources.

- **Zoom Meetings**
  
  To gain access to all that [Zoom](#) has to offer, be sure to install the native Zoom app on your platform of choice.
To gain access to all that BlueJeans has to offer be sure to install the native BlueJeans app for your platform of choice:

MacOS
Windows
iOS
Android & Chromebook

Microsoft Office

All Faculty, Staff, and Students can install the full Office suite on their computers. Follow the directions below for your platform of choice.
Most classes will be leveraging Canvas more than ever before. Make sure you can log into Canvas and find your courses. Consider whether you want to sync your Canvas Calendar and download and install the Canvas app for your mobile device.

Wharton provides 24/7 remote access to virtual computers equipped with the same software as Wharton's public computers. Keep in mind that Virtual Lab is a limited, shared resource like the physical public computers.
Questions?

More information is available in our Working & Teaching Remotely section. For questions that aren't answered there, contact your Wharton Computing Representative.