The VMWare View Client connects you to a virtual desktop and gives you a few menu options, including full screen or windowed mode.

Display Note

VMware only supports screen resolutions up to 2560 X 1440. Mac users will not have to change their screen resolution, but some PC users may need to do so. See directions for how to change your VM screen resolution.

Mobile Notes

Using a mobile device instead? See our directions for mobile devices.

- **USB**: Some platforms may allow you to redirect USB ports on your device to the virtual machine, if that option is available it will be in the menus here.
- **CTRL+Alt+Del:** If you need to send a CTRL+ALT+DEL to the virtual computer, it can also be done from this menu. This option should not generally be needed.
- **Logging Off:** The VMWare View Client will present you with options to disconnect or log off. If you disconnect, you can pick up your session where you left off if you reconnect within 30 minutes. If you log off you will free up your virtual desktop for other users immediately.
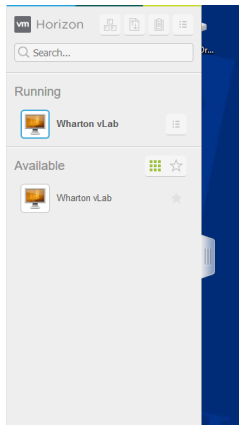
Accessing the Virtual Lab via Web Browser

The Virtual Lab may also be accessed via web browser, without the VMWare client.

1. Open a web browser session and navigate to https://vlab.wharton.upenn.edu
2. Select the **VMWare Horizon HTML Access** link on the bottom right of the form:

3. Log in with your PennKey username and password as you would in the VMware client and click the **Login** button.
4. Click the **Wharton Lab** option.

You will be connected to a virtual desktop scaled to your browser window; there will be a tab on the left of the window that will provide you with some additional functions/options.

> **Tip**: Using the web browser can be an option when you do not have access to the VMWare Horizon client application, or if you're having problems connecting from the client application.

How does the Virtual Lab differ from a physical lab?

Since you're connecting remotely to access these computers, your network speed plays a large role in your experience. You will get the best results on a fast connection.

Display Note

VMware only supports screen resolutions up to 2560 X 1440. Mac users will not have to change their screen resolution, but some PC users may need to do so. See directions for how to change your VM screen resolution.

Troubleshooting the Lab

If you are having trouble using the Virtual Lab, see our troubleshooting article.

Provide Feedback

Your feedback will help us make the service better! Provide your feedback here.