

# Viewing Class Recordings in Canvas

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## Before you start

- You must be enrolled in a Canvas course site that is set up to distribute class recordings.

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## To view class recordings

1. **Click on Class Recordings.** (If the Class Recordings tab is not visible, no recordings were requested to be made available this way.)

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**[Class Recordings](#)**

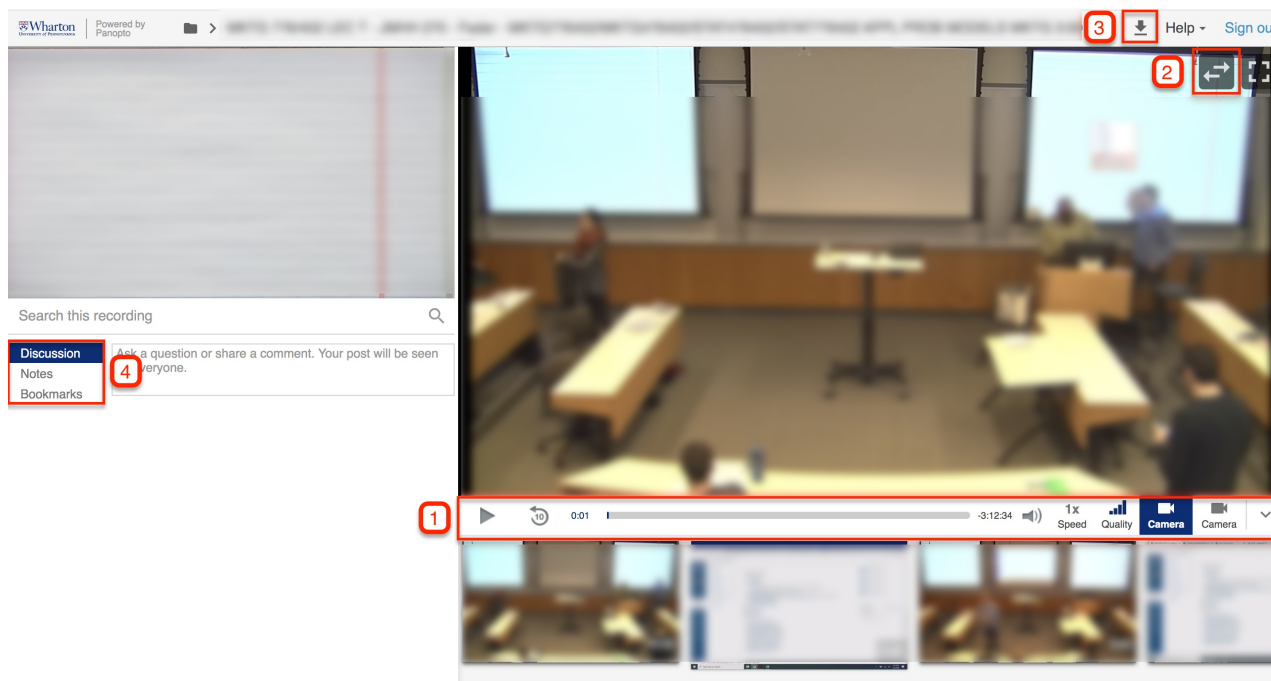
2. **Select the recording you'd like to view.**

The screenshot shows the Canvas interface for viewing class recordings. At the top, there is a search bar with the text "Search in folder '...' .." and a magnifying glass icon. To the right of the search bar, it says "Powered by Panopto". Below the search bar, there is a folder icon and a dropdown menu. Underneath, there is a sorting section with the text "Sort by: Name Duration Date Rating". The main content area displays a list of recordings. The first recording is highlighted with a red box. It features a thumbnail image of a classroom with a whiteboard and a timer showing "3:12:35". To the right of the thumbnail, it says "a day ago" and "Presented by". The second recording is partially visible below it, showing a thumbnail and the text "2 days ago Presented by".

## Controlling playback

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There are a number of ways in which you can control the playback of the recording.



1. **Player controls.** Change things like the quality and speed of the playback shown in the viewing panes.
2. **Switch viewing panes.** Switch back and forth between which video is being shown in the large and small viewing panes.
3. **Download the recording.**
4. **Make Discussion comments, Notes, or Bookmarks in the recording.**

If any of these features are not visible, you do not have access to use them.

## Troubleshooting

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### Class Recordings doesn't give you access to a page with videos.

It's possible that your login has timed out. Try [logging out of Canvas](#), logging back in, and then selecting [Class Recordings](#).

### Recording you want is not visible.

Wait a little while. With occasional exceptions, recordings are usually available one hour after class. If the recording is not available after 24 hours, the teaching team may not have enabled your access.

### Playback is not streaming well.

Try lowering the quality of the playback. If that doesn't work, move to a location with a more stable, faster network connection.

## More resources

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- [Panopto Support](#)
- [Canvas At Penn > Panopto](#)

- [Video Requests for Absences](#)
- [Wharton Student Computing](#)

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## Questions?

Email: [support@wharton.upenn.edu](mailto:support@wharton.upenn.edu)

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