Respondus LockDown Browser (for instructors)

**Respondus LockDown Browser** is a special web browser that helps prevent cheating during in-person proctored online exams (that take place in a classroom or computer lab). Students take the exams using Canvas, but cannot use other programs, take screenshots, copy, paste, print, or navigate to other websites while the exam is in progress.

**Note:** LockDown Browser cannot be used for remote exam delivery; it is available only for in-person exams.

**Before You Start**

- LockDown Browser cannot be used for remote exam delivery.
- LockDown Browser cannot be used for take-home exams or quizzes.
- If students will use LockDown Browser on personal devices or in a computer lab, contact the Courseware team at courseware@wharton.upenn.edu at least a week before the first online quiz/exam.

**Enable Respondus**

Before your students can take quizzes/exams using LockDown Browser, it must be enabled for the course.

**Day-of-Exam Troubleshooting**

If students are having trouble opening the quiz/exam with LockDown Browser, there are a few troubleshooting steps you can take on your own. You can also contact the Courseware team for assistance.

*We recommend having paper copies of the exam as a backup for students who are unable to open LockDown Browser or log in with two-factor authentication.*

**Questions?**

Contact: Courseware team

Email: courseware@wharton.upenn.edu