Respondus LockDown Browser is a special web browser that helps prevent cheating during in-person proctored online exams (that take place in a classroom or computer lab). Students take the exams using Canvas, but cannot use other programs, take screenshots, copy, paste, print, or navigate to other websites while the exam is in progress.

**Note:** LockDown Browser cannot be used for remote exam delivery; it is available only for in-person exams.

### Before You Start

- **LockDown Browser cannot be used for remote exam delivery.**
- **LockDown Browser cannot be used for take-home exams or quizzes, as only supervision can ensure that students are not just using an additional device.**
- **If students will use LockDown Browser on personal devices or in a computer lab, contact the Courseware team at courseware@wharton.upenn.edu at least two weeks before the first online quiz/exam, preferably.**
- **Plan to deliver a practice quiz using Respondus LockDown Browser beforehand to help familiarize students with the tool, so that students do not take extra time to set up on exam day.**

### Enable Respondus LockDown Browser

Before your students can take quizzes/exams using LockDown Browser, it must be enabled for the course.

[Read More](#)

### Day-of-Exam Troubleshooting

If students are having trouble opening the quiz/exam with LockDown Browser, there are a few troubleshooting steps you can take on your own. You can also contact the Courseware team for assistance.

*We recommend having paper copies of the exam as a backup for students who are unable to open LockDown Browser or log in with two-factor authentication.*

[Read More](#)

### Additional Resources

1. If you are wondering when to use Respondus LockDown Browser versus other approaches, watch Courseware’s on-demand session, Which Canvas Tool Is Right for My Exam? 16:48 in they discuss Respondus at length with a number of useful tips.

### Questions?

Contact: Courseware team
Email: courseware@wharton.upenn.edu