Two-Step Verification (Google Accounts)

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The following article will outline the process of setting up Two-Step Verification for a Google account. Two-Step Verification is required for all Google@Wharton accounts that do not use PennKey authentication, and is heavily recommended for personal Google accounts.

> **Note:** If your Wharton Google account was created **after December 2023**, this article does not apply to you.

Before You Start (*Action Required*)

> ## You must choose between **push notifications** or a **code generator** app before you can enroll.
>
> For more information about choosing between Two-Step methods, see our Two-Step: Methods of Verification article.

Push Notifications: Android

1. **Open** the Settings app
2. **Tap** Accounts, and then Add Account
3. **Select** Google and then sign in

Push Notifications: iOS

1. **Open** the App Store
2. **Download & open** the Google App
3. **Sign in** with your Google account

Code Generator App

1. **Android:** open the Google Play Store
2. **iOS:** open the App Store
3. **Download** the Duo Mobile app

Tip: The **Duo Mobile** app (used for PennKey two-step verification) can do both push notifications and generate codes. Use one app for all your two-step needs!

Getting Enrolled

1) Enroll in Two-Step

Read More →

2) Generate Backup Codes

Read More →

Note: The Google Authenticator app is no longer supported for Google Two-Step. If you previously setup your Google account to use it for generating codes it will still work, but new accounts or individuals looking to change two-step verification methods will not be able to set it up.

Your sign-in settings don't meet your organization's 2-Step Verification policy

If you see this message when trying to login, you did not enroll in Two-Step verification during the 30 day window. Please contact your respective support agent (listed below) and submit a ticket.

Questions?

Students - Wharton Computing Student Support

Faculty - Academic Distributed Representatives (login required)

Staff - Administrative Support (login required)