

Two-Step Verification (Google Accounts)

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The following article will outline the process of setting up Two-Step Verification for a Google account. Two-Step Verification is required for all Google@Wharton accounts that do not use PennKey authentication, and is heavily recommended for personal Google accounts.

If you sign in to your Wharton Google account with your PennKey, do not follow these instructions.

Before You Start (*Action Required*)

You must choose between **push notifications** or a **code generator app** before you can enroll.

For more information about choosing between Two-Step methods, see our [Two-Step: Methods of Verification](#) article.

Note: If your Wharton Google account was created **after December 2023**, this article does not apply to you.

Push Notifications: Android

1. **Open** the Settings app
2. **Tap** Accounts, and then Add Account
3. **Select** Google and then sign in

Push Notifications: iOS

1. **Open** the App Store
2. **Download & open** the Google App
3. **Sign in** with your Google account

Code Generator App

1. **Android:** open the Google Play Store
2. **iOS:** open the App Store
3. **Download** the Duo Mobile app

Tip: The **Duo Mobile** app (used for PennKey two-step verification) can both push notifications and generate codes. Use one app for all your two-step needs!

Getting Enrolled

1) Enroll in Two-Step

2) Generate Backup Codes

Note: The Google Authenticator app is no longer supported for Google Two-Step. If you previously set up your Google account to use it for generating codes it will still work, but new accounts or individuals looking to change two-step verification methods will not be able to set it up.

Your sign-in settings don't meet your organization's 2-Step Verification policy

If you see this message when trying to login, you did not enroll in Two-Step verification during the 30 day window. Please contact your respective support agent (listed below) and submit a ticket.

Questions?

Students - [Wharton Computing Student Support](#)

Faculty - [Academic Distributed Representatives](#) (login required)

Staff - [Administrative Support](#) (login required)
