Follow the instructions below to set up your laptops and mobile devices to assist you as a student in the Wharton environment. If you have any questions or prefer in-person help, email our Student Support team at support@wharton.upenn.edu.

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Accounts (**Action Required**)

You must create your PennKey and Wharton accounts before you configure any of the services listed below.

After Creating your PennKey, it is strongly recommended to enroll in Self-Service Password Recovery (SSPR). If you do not enroll, it will be very difficult to reset your password if you ever forget it.

Access to Wharton services are granted **over a period of time** after creating your PennKey and Wharton accounts. While some services will be available within a couple of business days, others will not be available.
until the start of the semester.

The Essentials

AirPennNet (WiFi)

Note: You can only set up your APN connection when on campus.
Printing at Wharton is easy! For instructions on the various ways to print, please see the instructions below.
System Status

Subscribe to the System Status page for up-to-date notifications about student services.

Get Status Updates

Wharton-provided Software

Virtual Lab (VMware)

MacOS
Read More 

Windows
Read More 

iOS
Read More 

Android & Chromebook
Read More 

Solstice Screensharing in the GSRs

MacOS
Read More
→
Windows
Read More
→
iOS
Read More
→
Android & Chromebook
Read More

Zoom Meetings

MacOS
Read More
→
Windows
Read More
→
iOS
Read More
→
Android & Chromebook
Read More

Productivity Suites
Email & Calendaring

Wharton Gmail

- MacOS
  Read More →
- Windows
  Read More →
- iOS
  Read More →
- Android & Chromebook
  Read More →

MyWharton Calendar Feeds

Note: UGR and MBA students won’t have access to MyWharton until midsummer before matriculation.
Additional Mobile Software

Access to the below services will not be available until closer to the start of your semester.

Required

MyWharton Mobile App
CampusGroups

iOS
Read More ➔

Android & Chromebook
Read More ➔

Wharton Computing Student Resources
Wharton provides many services to aid both your productivity and security as a student. Click here to see a list of the services available to you.

Cloud Storage Options

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dropbox</td>
<td>Unlimited storage via Dropbox for Business</td>
</tr>
<tr>
<td>Google Drive</td>
<td>Unlimited storage via Google@Wharton</td>
</tr>
<tr>
<td>OneDrive</td>
<td>1 TB data storage through your Office 365 account</td>
</tr>
<tr>
<td>Penn Box</td>
<td>Unlimited storage and single sign-on using your PennKey</td>
</tr>
</tbody>
</table>

Security Software

<table>
<thead>
<tr>
<th>Software</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Duo Mobile</td>
<td>2-Step Authentication tool</td>
</tr>
<tr>
<td></td>
<td>Used for your PennKey credentials</td>
</tr>
<tr>
<td>Secure Share</td>
<td>Secure document sharing service</td>
</tr>
<tr>
<td></td>
<td>Documents will delete themselves automatically</td>
</tr>
</tbody>
</table>

Antivirus Software

<table>
<thead>
<tr>
<th>Software</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sophos Home</td>
<td>Antivirus Software</td>
</tr>
<tr>
<td></td>
<td>Recommended for MacOS, compatible with Windows 10 &amp; 11</td>
</tr>
<tr>
<td>Windows Defender</td>
<td>The default built-in Antivirus Software for Windows</td>
</tr>
<tr>
<td></td>
<td>Recommended for Windows 10 &amp; 11 machines</td>
</tr>
</tbody>
</table>

Tech Support

Wharton Computing Tech Center

Support available via in-person (walk-ins & appointments), virtual meetings, phone, chat, and email!

Check our KnowledgeBase for list of services, troubleshooting guides, and much more.

Contact Us:
Office: SHDH-114
Phone: 215-898-8600
Chat: computing.wharton.upenn.edu
Email: support@wharton.upenn.edu