

Retrieve Complete Headers from an Email

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Sometimes Wharton Computing will require the email headers for some of your emails. They are usually requested when there is an email delivery issue, namely when emails are being blocked by our spam filters or anti-phishing services.

If you are having mail delivery issues, you can copy the headers and send them – along with a description of your issue – to your IT Support Representative (contact details below).

Gmail

Use this [Gmail Help article](#) to help you locate the message header for an email.

Outlook

Use this [Microsoft Support article](#) to help you locate the message header for an email.

Outlook Web Client

Use this [Microsoft Support article](#) to help you locate the message header for an email.

MacMail

Use this [Indiana University article](#) to help you locate the message header for an email.

Questions?

Students → email support@wharton.upenn.edu

Faculty → contact your [Academic Distributed Representative](#) (login required)

Staff → email admin-support@wharton.upenn.edu
