

Technology Support Options (Students)

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The following article outlines the various forms of IT support available to students.

If you are a **Faculty** or **Staff** (login required), please contact your Wharton Computing representative.

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Wharton Computing Client Support Services

Wharton Computing supports research, instructional, student, and administrative computing at the Wharton School. Support for students is available in the following ways:

- Visit the Steinberg Tech Center located in Room 114 of Steinberg-Dietrich Hall ; Monday - Friday 9am - 5pm EST
- Call: 215.898.8600 (phone support available 24/7)
- Email: support@wharton.upenn.edu
- Online Chat/Website: <https://computing.wharton.upenn.edu>
- [Virtual Appointments](#) (login required)

College Houses and Academic Services Technology

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Technology support for students living in the College Houses

- Website: <https://support.collegehouses.upenn.edu>

The Penn Tech Center (formerly the CRC)

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The Penn Tech Center provides computing support services for Graduate and Professional students as well as for Undergraduate students who live off campus. This service is available to all Penn students, not just Wharton students.

- Visit: Room G-102 of the **Van Pelt - Dietrich Library**, 3420 Walnut Street ; Monday - Friday 9am - 5pm EST
- Call: 215-898-9720
- Email: techcenter@upenn.edu

- Website: <https://techcenter.upenn.edu/support/home>
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Personal Computer Hardware Problems

The Wharton Student Computing team can help begin the diagnostic process of hardware problems. If the issue becomes too complex, we will work with you to identify the appropriate escalation and resolution for your problem.

Generally, we can:

- Perform initial diagnostic overviews
- Work with your vendor's warranty or tech support
- Help you install hard drives, memory, keyboards

Other local resources for helping you resolve hardware issues include:

- [Phone Repair Philly \(Computer Repair\)](#) (PC and Mac)
 - [Apple Store](#) (Mac)
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