

JMP Access and Troubleshooting Guide (Students)

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JMP is available for Wharton students to install on their laptops. It is available through the **Files** or **Modules** sections on Canvas for any class that requires the use of JMP. This article provides basic instructions on how to access JMP as a Wharton student.

If JMP is not visible through the course's Canvas site, the Professor or TA can reach out to their **Wharton Computing Team** for help getting it added.

If a student is not in a class that requires JMP and would like to install it on their laptop, they can write to support@wharton.upenn.edu for assistance.

Available Locations

JMP is available on any of the Wharton public computers. Once logged in, navigate to Departmental Applications > Statistics. Additionally, JMP can be accessed in a similar way via **Virtual Lab**.

Troubleshooting

Any questions on how to use JMP should be directed to your TA or Professor that is requiring you to use JMP. Additionally, you can check the following support knowledge-bases:

- [JMP System Requirements](#)
- [JMP Support](#)
- [JMP Knowledge Base](#)

Questions?

If you are having trouble accessing JMP on the public computers, reach out to **Wharton Computing Student Support** at support@wharton.upenn.edu.
