Close an Unresponsive App

Sometimes apps become unresponsive or don’t perform as intended. In those circumstances, it is a good first step to close, or “force quit” the application to ensure it is no longer running. Upon reopening, the application may have been restored to working order by the restart.

Directions for Closing or Force Quitting

**iPhone/iPad**: [http://support.apple.com/kb/ht5137](http://support.apple.com/kb/ht5137)

**Android**: [https://support.google.com/android/answer/9079646](https://support.google.com/android/answer/9079646)


**Windows**: [https://www.howtogeek.com/680236/how-to-force-quit-an-app-on-windows-10/](https://www.howtogeek.com/680236/how-to-force-quit-an-app-on-windows-10/)

Questions?

Students - Wharton Computing Student Support

Faculty - Academic Distributed Representatives

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