

Public Printing Tips and Tricks

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Wharton Computing strives to provide enough printers to accommodate student use, however there will be times when you will have to wait in line, and times when there may be problems with a printer or a given job. These tricks should help you avoid frustration during the printing process.

Before You Start

You might need one or more of the following before you can complete this task:

- An active Wharton account
- A Wharton printing account with sufficient funds
 - This can include both printing credits & PennCash
- A valid and active PennCard

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Quick Review

Your printing options at Wharton include the following:

My Print Center	Personal Device	Public Computers
<ul style="list-style-type: none">• Go to http://whr.tn/myprintcenter• Log in using your PennKey username and Wharton Google password• Upload your document	<ul style="list-style-type: none">• Install the printer software to print from your laptop	<p>Use the print queues mapped to the computers</p> <ul style="list-style-type: none">• \whartonprint\Wharton Color• \whartonprint\Wharton Black & White

To release your print jobs at the Wharton printers:

1. Press the **Pharos SRH** button on the touch screen
2. **Tap your PennCard** on the card reader
3. Click the **Print** or **Print All** button

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General Tips

Check Your Print Balance

Make sure to check your printing account before you print to ensure you have sufficient funds. To check your balance, login to [MyWharton](#) and click **Print Credit Balance** under **All Links**, or swipe your PennCard at one of the printers. If you are running low on funds, consider adding PennCash to your PennCard here: <http://cms.business-services.upenn.edu/penncard/>.

Try Another Printer

If a document doesn't print the first time, it may be an issue with that specific printer. A different printer may solve your problems. If not, contact Student Support -- knowing that you couldn't print to multiple printers may help us identify a problem print job.

Use Campus Copy

For any type of specialty printing such as poster board or business cards, visit Campus Copy at 3907 Walnut Street or UCS in Houston Hall!

Check Document Properties

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Paper Size

Select **Letter** or 8 1/2 X 11 paper. Our printers are stocked with letter sized paper, and any documents configured for a different size paper (A4, tabloid, or other non-standard size) may have problems printing.

Be Wary of "Print All"

If you select **print all**, be aware that problems with one job in a selection may impact your ability to print the rest of the jobs.

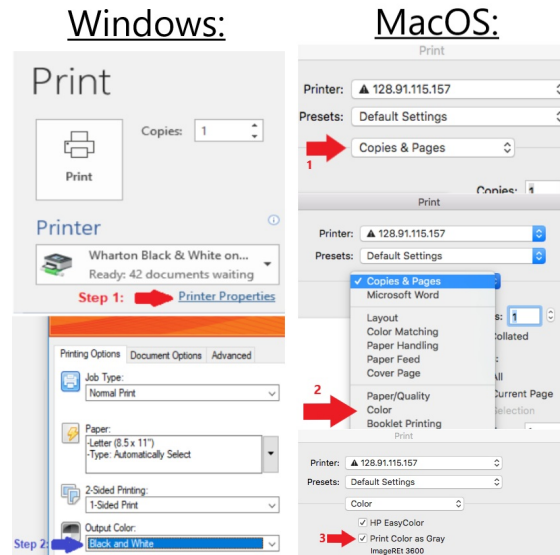
Use Print Preview

Use Print Preview (usually from the File menu in your application) to confirm the way your document will look before submitting your job. When you're ready to print, choose Print from the File menu and click the OK button. (The Print Preview choice isn't available in the Acrobat Print menu.)

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Printing in Black & White

All Wharton Public Printers are now Multi-Function, Color devices. While they will default to printing in color, nevertheless, they can also all handle Black and White documents. We recommend that you select the **Grayscale** or **Black and White** option in the print properties of your document **before sending the job to the printer**.



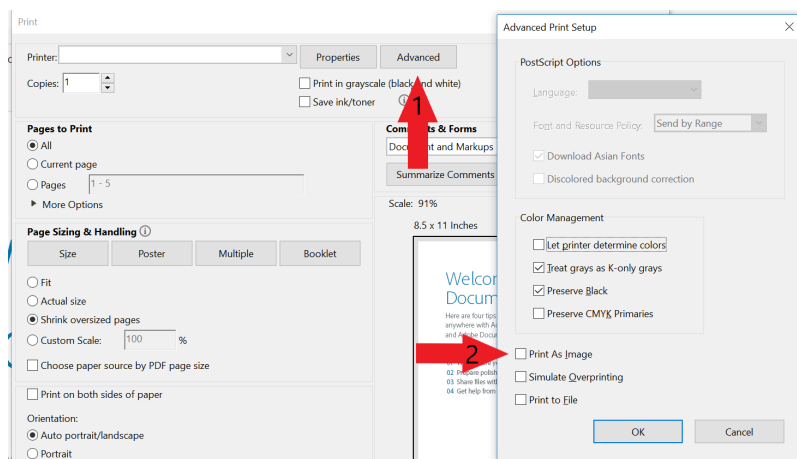
NOTE: Please be aware that if you do not specify black and white as noted above, any pages containing color elements *will be printed and charged as color pages*. We are working on ways to make this process easier and less confusing.

Printing PDF Files Using Print as Image Option

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Printing a PDF file as an image simplifies the document being sent to the printer and can often bypass problems. This option is checked by default on our lab computers, but you can select it on your own computer:

From Adobe Reader, choose **Print => Advanced => Print as Image**.



Please note, this will only work if you open the file in Adobe Reader. The option is not available from Preview.

Printing from Excel

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Make sure to specify the print area by using the **Set Print Area** command. If you format an entire column or row, the full spreadsheet may print even though it is blank. This will not show up in Print Preview, and you may print out hundreds of blank pages.

1. Find the **Set Print Area** command under **Print Area on the File menu**.
 2. Click and drag to highlight the area you want to print.
 3. Click on **Set Print Area**.
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Wharton Printing for Specialty Jobs

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For specialty printing, such as bound course packs, bulk printing, large format, or specialty papers, there are several options around campus. Popular choices include **Campus Copy** on Walnut Street and **UCS** in Houston Hall.

Questions or Issues?

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See our Public Printing Troubleshooting article [here](#).

Contact: [Wharton Computing Student Support](#)

Email: support@wharton.upenn.edu
