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Public Printing Troubleshooting

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This article covers some common problems and their solutions associated with Wharton public printers. If the solution to your problem isn't listed please reach out to the Student Computing team.

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No Printers Available on Wharton Public Computers

If you don't see any printers in the Print Dialog box when printing from a Lab, Workstation, or GSR computer, try the following steps:

1. **Open** the **Printer Refresh** folder on the desktop and try launching the desired printer shortcut ("\\PrintAtWharton\Wharton-Print").
2. If Step 1 doesn't fix the issue, try **closing the application and reopening it**.

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Additional Questions or Issues?

Contact: Wharton Student Computing

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