Due to on-campus restrictions, please see Public Computing Availability During COVID-19 for the most current information.

This article covers some common problems and their solutions associated with Wharton public printers. If the solution to your problem isn’t listed please reach out to the Student Computing team.

No Printers Available on Wharton Public Computers

If you don’t see any printers in the Print Dialog box when printing from the Lab, Workstation, or GSR computers try the following steps:

1. Click the Refresh Printers icon in the bottom left corner of the desktop.
2. If Step 1 doesn’t fix the issue, try closing the application and reopening it.

Billing & PennCard Errors

Individual Print Job Issues

Individual Printer Issues

Laptop Printing Errors

Formatting Issues

Additional Questions or Issues?

Contact: Wharton Student Computing

Email: support@wharton.upenn.edu