Public Printing Troubleshooting

This article covers some common problems and their solutions associated with Wharton public printers. If the solution to your problem isn't listed please reach out to the Student Computing team.

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No Printers Available on Wharton Public Computers

If you don’t see any printers in the Print Dialog box when printing from a Lab, Workstation, or GSR computer, try the following steps:

1. **Open the Printer Refresh folder on the desktop and try launching the desired printer shortcut ("\PrintAtWharton\Wharton-Print").**
2. If Step 1 doesn’t fix the issue, try **closing the application and reopening it.**

Billing & PennCard Errors

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Individual Print Job Issues

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Individual Printer Issues

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Formatting Issues

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Additional Questions or Issues?

Contact: Wharton Student Computing

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