This article covers some common problems and their solutions associated with Wharton public printers. If the solution to your problem isn't listed please reach out to the Student Computing team.

Table of Contents

- No Printers Available on Wharton Public Computers
- Billing & PennCard Errors
- Individual Print Job Issues
- Individual Printer Issues
- Laptop Printing Errors
- Formatting Issues
- Additional Questions or Issues?

No Printers Available on Wharton Public Computers

If you don’t see any printers in the Print Dialog box when printing from the Lab, Workstation, or GSR computers, try the following steps:

1. Open the Printer Refresh folder on the desktop and try attaching to a printer by launching the desired printer shortcut ("Wharton Black & White" or "Wharton Color").
2. If Step 1 doesn’t fix the issue, try closing the application and reopening it.

Billing & PennCard Errors

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Individual Print Job Issues

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Individual Printer Issues

Read More →

Laptop Printing Errors

Read More →

Formatting Issues

Read More →
Additional Questions or Issues?

Contact: Wharton Student Computing

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