

# Startup Game: I Can't Log In to Startup Game on my iPhone

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The Startup Game is used in MGMT 8010 and MGMT2300. If you are having trouble logging into Startup Game on your iPhone, follow the steps below.

## Before You Start

You will need the following:

- The login credentials that were emailed to you.

*Note:* You may need to search your inbox for **Welcome to Wharton's Startup Game** or check your spam folder.

## Troubleshooting steps

1. Try using a different mobile browser. For example, if you're using Safari, try Chrome.
2. Be sure that you're inputting the username and password correctly.
  - Rather than typing in that information, it's best to copy and paste from the email you received.
  - Make sure to copy all the characters/symbols and NOT copy any extra spaces at the beginning or end of the password.
3. In some cases, the game may work better in private browsing mode. Here's information about how to turn on private browsing: <https://support.apple.com/en-us/HT203036>

## Questions?

Contact the Learning Lab at [learninglab@wharton.upenn.edu](mailto:learninglab@wharton.upenn.edu) with your class, section, and question.

More information on the Startup simulation is on our [Learning Lab website](#).

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