

Two-Step Verification (PennKey Accounts)

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Two-Step Verification is a service that provides an added layer of protection for your accounts. After you log in with your username and password, you'll be prompted to verify your identity – the second step – using a device in your possession, such as a mobile phone.

Before You Start

Make sure you have the following before you start this task:

- an active PennKey account
- administrative access to your smartphone (if you plan to install the recommended smartphone apps)

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Two-Step Required at Penn

Two-step verification is critical to account security and is required for all PennKey accounts.

For more information regarding various options for Two-Step, please see our [Two-Step: Methods of Verification](#) article.

Enrolling Your PennKey

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Please visit the [ISC Two-Step Verification: Enrollment Instruction](#) web page for information regarding your Two-Step Verification enrollment.

Enrolling Your Google Account

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If your account was created **before December 2023**, or you would like to enroll your personal Google account in Two-Step verification, please see our article [here](#). Accounts created after December 2023 use PennKey credentials to access Google.

Account Recovery

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If you have lost your phone or mobile device, you will need another way to get a passcode. For more information regarding account recovery, please take a look at our [Two-Step: Account Recovery](#).

Questions?

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Contact: [Wharton Computing Client Support Services](#)
