Two-Step Verification is a service that provides an added layer of protection for your accounts. After you log in with your username and password, you'll be prompted to verify your identity – the second step – using a device in your possession, such as a mobile phone.

**Before You Start**

Make sure you have the following before you start this task:

- an active PennKey account
- administrative access to your smartphone (if you plan to install the recommended smartphone apps)

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**Two-Step Required at Penn**

Two-step verification is critical to account security and is required for all PennKey accounts.

For more information regarding various options for Two-Step, please see our Two-Step: Methods of Verification article.

**Enrolling Your PennKey**

Please visit the ISC Two-Step Verification: Enrollment Instruction web page for information regarding your Two-Step Verification enrollment.

**Enrolling Your Google Account**

If your account was created before December 2023, or you would like to enroll your personal Google account in Two-Step verification, please see our article here. Accounts created after December 2023 use PennKey credentials to access Google.

**Account Recovery**

If you have lost your phone or mobile device, you will need another way to get a passcode. For more information
regarding account recovery, please take a look at our Two-Step: Account Recovery.

Questions?

Faculty & PhD Students: Academic Distributed Representatives (login required)

Staff: Administrative Support

Students: Wharton Computing Student Support