This article describes how to provide Canvas users, like TAs and auditors, with membership in your Canvas course site, which they access through PennKey.

**IMPORTANT NOTES:**

1. Since April 10, 2024, +People asks for new user emails by default, but that will not work.
   - It still works to type in PennKeys, even though +People appears to be prompting for email addresses.
   - Optionally, to work around the prompting problem, click the button for Penn ID and then switch back to PennKey.
   - We’re arranging with Penn courseware governance to fix the customization so that it will again prompt for PennKey login IDs initially.

2. Please do not manually add users as Student or Auditor in your Canvas course site; doing so causes difficulty for the University Registrar and within the course site itself.
   - Starting in Spring 2024, student membership is not available for students facing registration holds.
   - When an unregistered student not facing a hold must submit graded work in your course, contact the IDEA Courseware Team to inquire about Canvas membership possibilities for them.
   - True auditors will automatically be given Student membership in a course site when they obtain formal audit status in that course, at their home school, in order to meet a degree or major requirement. If you had granted a formal auditor the Observer role in Canvas, Student will be added automatically based on the Registrar’s process.

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**Adding a User to a Canvas Site**

1. Select People in the course navigation on the left.
2. Click the +People button. *
3. For Add user(s) by, PennKey should be selected automatically. Although you are prompted for Email Addresses at this point, Step 4 below will still work with PennKey usernames,
   - If this seems confusing, click Penn ID briefly, and then click PennKey, to correct the on-screen instructions.
4. Enter the PennKey username.
   - To add multiple users (with the same role and in the same section) enter one PennKey per line.
5. Select the correct role:
   - **TA** for a grader or teaching assistant.
     - IMPORTANT: The TA must not be granted membership access to a course site in which they are or were enrolled as a student.
   - **Limited TA** for a teaching assistant who does not grade.
   - **Designer** for a faculty colleague or administrative assistant.
   - **Observer** for students informally sitting in, or anyone else not expected to grade or submit coursework.
     - IMPORTANT: A few faculty use Observer role to accelerate Canvas membership for waitlisted students. Be aware this is a manual process an instructor may choose to do, rather than a service Wharton Computing provides.
   - **Do not add anyone to the Student or Auditor role.**
6. Select the correct section. It is recommended to add TAs and observers to the site’s “default” section, which will typically include the course code, semester, and year (e.g., **STAT 2730 - Spring 2024**). TAs added to a single section will still have rights to the entire site. (Contact Courseware if you need to restrict a TA to a single section.)

7. Click Next.
   - If Canvas reports it cannot find the user, please contact the Courseware Team.

8. Click Add Users.

9. An invitation will then be sent from Canvas to the user’s email address.

You can resend an invitation under People. The user can also accept the course invitation by going directly to the canvas site url.

You can remove a user who was manually added to a course site, but not users who were added automatically.

*If +People is disabled, that means the course site is concluded. Please contact the Courseware Team to grant membership to users in a concluded course.

**Questions?**

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